## Community Pharmacy Lancashire – Practical, Representative & Visionary



Timelines **Practical** 1 year

Representative 3 years

Visionary 10 years

Enablers

Contractual

Technology

Workforce: capability and planning

Communications

Our goal is to support our contractors to meet existing challenges & obligations. We aim to enable pharmacy teams to confidently embrace opportunities & become equipped for now & the future.

Our vision is for stakeholders to fully understand the ability of pharmacy & how they fit into the PCNs & wider healthcare economy. CPL will have funding secured that enables contractors to give bespoke support & training for their pharmacy teams. CPL will continue to drive forward contractor integration with all stakeholders.

CPL supports & represents the highly respected contractor network who are delivering a quality outcomes-based contract aligned to the NHS agenda. Working with our provider arm company we will deliver both NHS & non-NHS opportunities to provide patient care in innovative ways. Community Pharmacy to be recognised as integral to the patient care pathway.

Visionary

Representative

Pharmacy will be fully integrated into MDTs, managing all medicines after diagnosis as the experts in therapeutics, medicines usage & optimisation. Community Pharmacy funded contracts will compliment other professional group contracts for the benefit of their neighbourhoods.

Pharmacists are focused on prescribing & therapeutics. Pharmacy technicians are focused on management & use of medicines, both working in multiple locations.

Patients have a single electronic health record accessible by practitioners involved in their care, enabling a seamless patient journey. Supply of medicines is automated & supported by Artificial Intelligence.

Independent **Pharmacy Prescribers** are managing long term conditions, shared care & low acuity urgent care via a nominated community pharmacy.

Education & training is embedded providing the pharmacy workforce with the skills & confidence in delivering innovative medical therapies.

Specialist Consultant Pharmacists & Technicians are working collaboratively in community, primary, & secondary care settings.

Highly engaged contractor network with strong distributive leadership across pharmacies, neighbourhoods & Lancashire.

CPL works closely with provider arm companies; tendering for innovative NHS & private services.

We will develop service specifications in line with both the NHS Long Term Plan, ICS & commissioner priorities. We will promote the national & local drive for service delivery; ensuring the review &

evaluation of services.

We will support the use of technology in mobilising the workforce, which will enable better collaboration across sectors & timely transfer of information to improve safety & patient experience.

We will ensure the development of pharmacy teams by maximising opportunities to participate in appropriate training, whilst highlighting clear development pathways for specialised pharmacists & pharmacy technicians.

We will facilitate a solid brand of pharmacy to both commissioners & patients, promoting the role of pharmacy in protecting & improving patients health & wellbeing. We will build an informed contractor network.

Provide practical **Practical** support to contractors enabling the drive for patient safety

& quality.

Ensure timely support & action in regards to contractual changes.

Promote local level sharing of best practice.

Using the latest technology provide training & development to pharmacy teams.

Increase contractor knowledge & application of NHS approved apps.

Drive the use of NHS mail by contractors.

Promote Virtual Outcomes as the primary training resource: link into other approved training providers

Support the development of teams enabling them to work collaboratively with other health care professionals

Develop leadership in medicines use & services.

Increase use of social media to engage with contractors & committee members.

**Utilise CPL** website to inform contractors of important deadlines & actions.

pharmacv visits to promote various CPL communicat ion routes.

Driven by Community Pharmacy Lancashire (CPL), our focus is to work across all three work steams in tandem (2019 – 2030)

Abbreviations: CPL - Community Pharmacy Lancashire, PCNs - Primary Care Networks, NHS - National Health Service, MDTs - Multi-Disciplinary Teams, ICS - Integrated Care System