

Using Electronic Health Records (EHR) Professionally

RPS decision tool to support professional judgement for use of Summary Care Records (SCR)

patient care supporting Scenarios

Access

Checking medication details

- Prescription unclear
- Patient can't remember/unsure about medicines
- Emergency supplies
- New patient to the pharmacy
- Checking possible dispensing/prescribing error
- Checking interactions with:
 - Prescribed medicines
 - OTC medicines
 - Herbal products and supplements

Checking information about the patient

- Drug allergies
- Previous ADRs
- 'Additional information' such as care plans/ blood test results, immunisation history, intolerances

Other

- Check eligibility for other pharmacy services (e.g. NHS flu jab)
- Supporting self-care
- Access to clinical information out of hours
- Safe and efficient alternative to contacting GP for clinical information

