

## PQS Ready 2023/24

For a full summary breakdown with key links for PQS 2023/24 requirements, please head to our website:  
[Community Pharmacy Lancashire PQS Ready](#)

PQS Domain	Quality Criteria
<p>Gateway</p> <p><b>START NOW</b></p>	<p><b><u>Advanced Services – New Medicine Service (NMS)</u></b></p> <p>Contractors must have delivered a minimum of 15 NMS between <b>1 April 2023 and by the end of 31 December 2023.</b></p>
<p>Medicines Safety &amp; Optimisations</p>	<p><b><u>High Risk Medicines - anticoagulant audit</u></b></p> <p>Contractors must implement the recommendations for Community Pharmacy from the first anticoagulant audit from PQS 2021.22 found in the following audit: <a href="#">NHS England » Community pharmacy oral anticoagulant safety audit 2021/22</a></p> <p>Audit must be carried out with a minimum of 15 patients over 2 weeks or over a 4 week period if 15 patients is not achieved.</p> <p><b><u>Palliative and End of Life Care (PEoLC) Action Plan</u></b></p> <p>As soon as possible after <b>1 June 2023 and by the end of 31 March 2024</b> you must have updated <a href="#">NHS Profile Manager</a> to show they are a holder of the 16 palliative and end of life critical medicines You need to have an action plan in place to use when you do not have the required stock of the critical medicines or parenteral haloperidol available for a patient -template available – <a href="#">Action plan template (Word)</a></p>
<p>Respiratory</p> <p><b>START NOW</b></p>	<p><b><u>Inhaler technique checks</u></b></p> <p>By the end of 31 March 2024 all pharmacists working at the pharmacy on the day of the declaration, who are providing NMS, with the appropriate inhaler technique check, must: have completed <a href="#">CPPE Inhaler technique for health professionals</a>: getting it right e-learning or attended a <a href="#">CPPE face-to-face inhaler technique workshop</a> and passed the current version of the <a href="#">Inhaler technique for health professionals e-assessment</a>.</p> <p><b><u>Inhaler waste management</u></b></p> <p>Evidence that staff have spoken <b>verbally with all patients (rather than written communication)</b> as well as carers and/or representatives, for whom they have dispensed an inhaler between 1st June 2023 and the day of the declaration, about the environmental benefits of them returning unwanted and used inhaler devices to a community pharmacy for safe disposal. Click <a href="#">here</a> for an easy one pager guide.</p> <p><b><u>Use of a spacer in patients aged 5-15 years</u></b></p> <p>Evidence that between <b>1st June 2023</b> and the day of the declaration that they have checked that all children aged 5 to 15 (inclusive) dispensed and inhaled press and breathe pressurised MDI for asthma have a spacer device, where appropriate, in line with <a href="#">NICE TA38</a>; and referred children aged 5 to 15 (inclusive) with asthma to an appropriate healthcare professional where this is not the case.</p>

### **Personalised Asthma Action Plans (PAAP)**

Evidence that you have checked that all patients aged five years and above dispensed an inhaler for asthma between **1 June 2023** and the day of the declaration have a PAAP.

### **Referrals for patients using 3 or more short-acting bronchodilator inhalers in 6 months**

Evidence that you have, between **1 June 2023** and the day of the declaration that patients with asthma, for whom three or more short-acting bronchodilator inhalers were dispensed without any corticosteroid inhaler within a six-month period have, since the last review point, been referred to an appropriate healthcare professional for an asthma review.

Prevention

### **Antibiotic checklist**

By the end of 31 March 2024 contractors must have implemented, into their day-to-day practice, the recommendations for community pharmacy from the first [TARGET antibiotic checklist](#) review from the PQS 2021/22. This review must be carried out over four weeks with a minimum of 25 patients; or up to eight weeks if the minimum number of patients are not achieved within four weeks.

### **TARGET Leaflets**

To be completed between 1 September 2023 and end of 31 March 2024, you need to review pharmacy staff practice, to include two TARGET leaflets;

[Treating your infection – Urinary Tract Infection \(UTI\); and Treating your infection – Upper Respiratory Tract Infection \(RTI\)](#)

This review must be completed by the end of 31 March 2024 and must be carried out with a minimum of 15 patients over four weeks for each leaflet, or up to eight weeks if 15 patients is not achieved..Please see some useful documents:

[Flow chart](#) [Useful printable resources](#)

**Declaration Period between 9:00 on 5 February 2024 and 23:59 on 1st March 2024**

**Aspiration Payment for Contractors who wish to claim the aspiration payment, must do so between 09.00 on 4 September 2023 and 23.59 on 29 September 2023 through the NHSBSA's MYS application**