**SCHEDULE 2 – THE SERVICES**

**A. Service Specifications**

Mandatory headings 1 – 4: mandatory but detail for local determination and agreement Optional headings 5-7: optional to use, detail for local determination and agreement.

All subheadings for local determination and agreement

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| **Service Specification No.** | PHARM 2023-2024 |
| **Service** | Community Pharmacy Minor Ailments Scheme for Paediatrics – under 18 years of age. |
| **Commissioner Lead** | Head of Primary Care |
| **Period** | 1st April 2023 – 31st March 2024 |
| **Date of Review** | Under Review |

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| **1. Population Needs** |
| 1.1 National/local context and evidence base  Minor ailments are defined as ‘common or self-limiting or uncomplicated conditions which can be diagnosed and managed without medical intervention’.  A minor ailments scheme within community pharmacy improves patient accessibility to health care services and encourages the use of community pharmacies as a first point of call for a health consultation, thus reducing the demands that such patients can make on their GPs.  In March 2018, after conducting a public consultation, NHS England published guidance for former CCGs on ‘Conditions for which over the counter items should not routinely be prescribed’.  These prescriptions include items for a condition:   * That is considered to be **self-limiting** and so does not need treatment as it will heal of its own accord. * Which lends itself to **self-care**, i.e. that the person suffering does not normally need to seek medical care but may decide to seek help with symptom relief from a local pharmacy and use an over the counter medicine.   [https://www.lancsmmg.nhs.uk/media/1479/lscmmg-otc-items-that-should-not-be-routinely-prescribed-in-primary-care-policy-july-2020-approved.pdf](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.lancsmmg.nhs.uk%2Fmedia%2F1479%2Flscmmg-otc-items-that-should-not-be-routinely-prescribed-in-primary-care-policy-july-2020-approved.pdf&data=05%7C01%7Cjennifer.graham25%40nhs.net%7C63233f8337da4358503208db77af95c3%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638235368225724317%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=r0ZAunSJ7zsKv12L7ejdCoGHZ%2BO9pl8xE9MiEs2MsTI%3D&reserved=0) has been published for 33 conditions which would fall into one of the following categories:   * A condition that is self-limiting and does not require medical advice or treatment as it will clear up on its own; and/or * A condition that is a minor illness and is suitable for self-care and treatment with items that can easily be purchased over the counter from a pharmacy.   The guidance applies to all patients, including those who would be exempt from paying prescription charges, unless they fall under the exceptions.  The former CCG Governing Body agreed that the national guidance should be applied to all settings including community pharmacy. The position statement (attached) has been approved by all NHS providers in Morecambe Bay. The NHS does not support the prescription of medicines and treatments for self-limiting and minor health conditions where:   * + Self-care is the most appropriate route   + Medicines and treatments are available to buy over the counter   All prescribers within Morecambe Bay, including non-medical prescribers, GPs, extended hours, urgent care and A&E departments, should not prescribe readily available over the counter (OTC) medicines.  Community pharmacists should support this approach and not routinely advise patients to request their GP to prescribe OTC medicines available for self-limiting conditions and minor health conditions where these are available to purchase. |

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| **2. Outcomes** |
| * 1. NHS Outcomes Framework Domains & Indicators  |  |  |  | | --- | --- | --- | | Domain 1 | Preventing people from dying prematurely |  | | Domain 2 | Enhancing quality of life for people with long-term conditions |  | | Domain 3 | Helping people to recover from episodes of ill-health or following injury | X | | Domain 4 | Ensuring people have a positive experience of care | X | | Domain 5 | Treating and caring for people in safe environment and protecting them from avoidable harm |  |  * 1. **Local defined outcomes**   The minor ailments scheme offers a safe, controlled and convenient alternative to the traditional way of supplying care and medicines for self-limiting conditions. Positive outcomes include:   * + - Enhance the public’s ability to manage minor ailments themselves;     - Improve the care of the most marginalised and deprived;     - Enhance accessibility to service provision;     - Improve the range of service provision through community pharmacies;     - Effect benefits for other parts of the service particularly General Medical Practices, Accident and Emergency Departments and Out-of-hours medical services providers. |
| **3. Scope** |
| * 1. **Aims and objectives of service**   A community pharmacy based minor ailments scheme will encourage patients, aged 18 and under, with minor ailments to use the local community pharmacy for advice on self-care and treatment of selected, often self-limiting minor ailments.  Key Objectives of the scheme are:   * + - To provide easier, and possibly quicker and more convenient access to healthcare for minor ailments     - To use the skills of community pharmacists to extend their role and working practice, and promote the skills and role of the community pharmacist and Self Care.     - To ease the pressure on services provided at the surgery, by patients accessing treatment for selected minor ailments through the community pharmacy     - Reduce GP, OOH and ED workload for minor ailments increasing capacity for greater focus to be delivered on more complex and urgent medical conditions.     - To supply appropriate medicines at NHS expense to patients who are exempt from paying prescription charges.     - To reach the populations who live in areas where there are high numbers of people living in poverty, high rates of unemployment and inadequate housing that lead to health inequalities     - Community Pharmacies will provide a minor ailments scheme service to patients who fall under the exclusions of the national guidance [NHS England](https://www.england.nhs.uk/wp-content/uploads/2018/03/otc-guidance-for-ccgs.pdf) [‘Conditions for which over the counter items should not routinely be prescribed in primary care: Guidance for CCGs’](https://www.england.nhs.uk/wp-content/uploads/2018/03/otc-guidance-for-ccgs.pdf) (March 2018)   1. **Referral into the MAS**   Patients can be introduced to the scheme by the following pathway routes,  a) Referral by a GP Practice or other healthcare professional. Patients presenting at a GP surgery, or the Out of |

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| hours service (CHOC / PDS) with a minor ailment included as part of the scheme, may be advised on how to access the service in the future.   1. Referred by pharmacy staff. Pharmacists and pharmacy staff may refer patients into the scheme when appropriate 2. Self-referral into the scheme through a participating pharmacy    * 1. **Consultation Process**   The patient should attend the pharmacy **in person** to receive a consultation and if appropriate a supply of medication, in the same way they would be required to attend a GP appointment for a prescription. There may be exceptions to this and pharmacists are asked to exercise their professional judgment in deciding if a supply should be made in the absence of the patient.  The pharmacist/accredited pharmacy staff should carry out a professional consultation with reference to the local Community Pharmacy Paediatric scheme formulary.  This will involve:   * + - * Establishing that the person is eligible for the scheme (see eligibility criteria 3.4.1)       * Explanation of the scheme details and benefits       * Patient assessment.       * Provision of advice.       * Completion of PharmOutcomes (Pharmacy IT reporting system) data collection.       * Supply of medication from the agreed formulary when appropriate. Supply will be in an original pack, with a product information leaflet and instructions for use. The decision to provide a medicine for treatment or to refer will be based on symptom and treatment history.   The pharmacist/ accredited pharmacy staff must ensure that the consultation process is confidential  All patients being treated under the terms of the MAS must first be registered using the appropriate PharmOutcomes tool.  During the COVID19 pandemic it may not be feasible to see the patients face to face or use the consultation room within your pharmacy. Please provide a level of service that you deem to be professionally appropriate during this period.  **3.2.3. Referral from the Pharmacy to the GP/other appropriate healthcare professional**  In the following situations referral should be made using the appropriate Consultation/Referral form.   1. Patient presenting with symptoms requiring referral. The pharmacist will advise the patient of the need for a GP appointment – either urgent or routine.   The pharmacist will contact the surgery when an urgent referral is indicated.   1. Patients are requesting medicines to treat a condition not covered by the scheme. 2. Formulary medicine is unsuitable for an individual patient. 3. A patient has made repeated requests for treatment for the same condition    * 1. **Record Keeping**   A record of any medication supplied through the minor ailment scheme should be documented in the Patients Medication Record (PMR) on the pharmacy IT system and MUST be recorded on the appropriate PharmOutcomes (Pharmacy IT reporting system) page.  It is a requirement of the service that all consultations are recorded on PharmOutcomes for invoicing and audit purposes. This information must be recorded at the time of the consultation.  All pharmacies contracted to provide the service will require individual logins to access the Minor Ailments Scheme Service Part A (patient registration) and Part B (consultation), and these are provided separately by PharmOutcomes team.   * + 1. **Evaluation**   Pharmacies participating in the scheme will be expected to facilitate the evaluation of the scheme by participating in patient satisfaction surveys or audit which together with PharmOutcomes data will enable the LSCICB to evaluate the efficacy of the scheme.  Pharmacies will be expected to follow complaints procedure (both internal to the pharmacy and NHS England) where issues arise so that improvements can be made following significant events or errors.  Pharmacies should also note that by agreeing to participation in the scheme the LSCICB and patient forums have the right to inspection in line with NHS guidance. |

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| * 1. **Population covered**   The service is available to the following:   * + - Patients aged 18 and under that are registered with a GP practice within the Morecambe Bay Boundary.     - People aged 18 and under living in Morecambe Bay not registered with ANY GP practice e.g. Travellers and Asylum seekers can be provided with advice and/or treatment, then signposted to a local GP practice for NHS registration.   1. **Patient Registration**   Patients under 16 must be accompanied by their parent or guardian. Patients will be asked to confirm they are registered with a GP Practice within Morecambe Bay before any supply is made, and where there is doubt and with patient consent, the pharmacist may check the registration with the GP practice.  Patients not registered with a GP practice in Morecambe Bay may choose to purchase Over The Counter (OTC) medication and should be managed in accordance with Essential Service 6 – Support for Self Care or if appropriate Essential Service 5 – Signposting.   * + 1. **Eligibility criteria**   The person must be under 16 years of age, between 16 years and 18 years in full time education or meet the vulnerability criteria below.  The eligibility criteria are based on relevant aspects of the **national guidance general exception criteria.** The guidance is intended to encourage people to self-care for minor illnesses as the first stage of treatment. However, the guidance includes specific exceptions that can be applied by community pharmacists in order to make a free supply under the terms of the Minor Ailment Scheme.  To note that being exempt from paying a prescription charge does not automatically warrant an exception to the guidance.  Community pharmacists can provide treatment without charge to the patient in the following circumstances.   * + - * Where the pharmacist believes that in their clinical judgement, exceptional circumstances exist that warrant deviation from the recommendation to self-care.       * Individual patients where the clinician considers that their ability to self-manage is compromised as a consequence of medical, mental health or \*significant social vulnerability to the extent that their health and/or wellbeing could be adversely affected, if reliant on self-care.       * Consideration should also be given to safeguarding issues.   \*Significant social vulnerability could be considered if the patient or their parent/guardian, was in receipt of:   * Income Support * Income-based Jobseeker's Allowance * Income-related Employment and Support Allowance * Pension Credit Guarantee Credit * Universal Credit and meet the criteria Or are named on: * a valid NHS tax credit exemption certificate * a valid NHS certificate for full help with health costs (HC2)   + 1. **Exclusions to the Community Pharmacy Paediatric Scheme**   If the patient has already received a supply of the same medicine within the last two months.   * + - * If the patient presents on 3 or more occasions in the previous 6 months for treatment of the same ailment. This requires referral to the GP practice.       * If the patient presents with more than 2 ailments at the same time |

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| Referral to GP where clinically appropriate.   * When a patient requests the medicine by name – this scheme must not be used to divert the sale of OTC medicines   If the patient presents with symptoms indicating a diagnosis of a condition which falls outside those included in the scheme.  If the patient or parent is unwilling to complete/use the relevant documentation.   * If the patient requests a medicine ‘just in case’, to take abroad or to stock up their medicine cabinet.  Loss of medication already supplied under the Scheme.   Where a non-exempt patient could purchase the product for lower than the NHS prescription charges applicable.   * To pharmacy staff and/or their immediate family – this scheme must not be used to divert the sale of OTC medicines. As detailed in the Medicines Act 1968 and in Professional Code of Conduct this group must be signposted to alternative pharmaceutical or healthcare services where appropriate   If the patient request medicines in lieu of a repeat prescription for example paracetamol for chronic pain.  Long term conditions must continue to be managed by the primary care teams.  GPs cannot refer patients for named medicines – if the GP consultation resulted in a medication recommendation, then a prescription for medication should be issued. Additionally, a GP cannot write a prescription for one item and refer the patient for the other named item.  Pharmacists should refer patients to [NHS.UK,](http://www.nhs.uk/PAGES/HOME.ASPX) the [Self Care Forum](http://www.selfcareforum.org/) or NHS 111 for further advice on when they should seek GP Care. [The Royal Pharmaceutical Society](http://www.nhs.uk/Livewell/Pharmacy/Pages/Yourmedicinecabinet.aspx) offers advice on over the counter products that should be kept in a medicine cabinet at home to help patients treat a range of self-treatable illnesses. |
| **4. Applicable Service Standards** |
| * 1. Applicable national standards (e.g. NICE)   2. Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)   **4.1.1 Confidentiality**  Both parties shall adhere to the requirements of the **General Data Protection Regulation** (**GDPR**) May 2018 and the Freedom of Information Act 2000.   * 1. Applicable local standards   **Local requirements to provide the Service:**  Only community pharmacies that have registered with the LSCICB by signing the contract may provide the service and is subject to the following requirements:  The pharmacy contractor must agree with the NHS Commissioner to participate in all aspects of the service as detailed in this document along with any subsequent amendments as agreed with the Local Pharmaceutical Committee (LPC).  A standard operating procedure (SOP) must be produced for provision of the service, which clearly defines roles and responsibilities of relevant staff within the authorised pharmacy.  The pharmacy should be able to provide evidence they are meeting the requirements for all essential services in the community pharmacy contractual framework.  The pharmacist in charge or pharmacy manager must ensure that any pharmacist or locum employed by the pharmacy is briefed on the scheme, has read the service specification and completed the mandated training requirements before providing the service.  Medicines Counter Assistant qualified staff may be delegated to undertake the minor ailment consultation provided they adhere to a scheme SOP and sales of medicines protocols and safeguarding procedures. However, overall responsibility and accountability will remain with the responsible pharmacist and, therefore, there must be a supervising pharmacist on the premises who has completed Level 2 Safeguarding Training. It is essential that any regular locum staff should complete the training requirements so that the service can be provided throughout all opening hours. |

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| * 1. **Supplying treatment through the Scheme**   Patients will be provided with medicines to manage their condition if: The patient is eligible for treatment within the scope of the scheme.  The medicine required is not contraindicated, having questioned the patient appropriately. The treatment provided is in accordance with the minor ailment protocol.  **NB**. Only the products listed on the local Formulary will be provided under the terms of the scheme. If an item is out of stock long term pharmacies are asked to refer the patient to another local pharmacist (where medication may be available) or offer the sale of alternative medication over the counter to the patient.  Quantity supplied will be single packs as specified.   * + 1. Over the Counter (OTC) medicines must not be supplied outside licensed indications.     2. Prescription Only Medicine (POM) will not be supplied.     3. Patients will be advised how to take/use the medicines supplied and provided with a Patient Information Leaflet (PIL).     4. Pharmacists can use their professional discretion to supply sugar free preparations of the same formulary items when appropriate e.g. diabetic patients and children.     5. When supplying the medication an entry onto the patient’s Patient Medication   Record (PMR) must be made and the product labelled as “Supplied under the NHS *Community Paediatric Scheme.”*  Packaging should be clearly marked “NHS supply” to ensure NHS resources are used by those they are intended for.   * + 1. **Pharmacist and Pharmacy Staff Accreditation**   All staff operating the scheme must have read and understood the national self-care guidance [NHS England](https://www.england.nhs.uk/wp-content/uploads/2018/03/otc-guidance-for-ccgs.pdf) [‘Conditions for which over the counter items should not routinely be prescribed in primary care:](https://www.england.nhs.uk/wp-content/uploads/2018/03/otc-guidance-for-ccgs.pdf) [Guidance for CCGs’](https://www.england.nhs.uk/wp-content/uploads/2018/03/otc-guidance-for-ccgs.pdf) (March 2018)  And the [Quick reference for health professionals for condition-specific exemptions.](http://www.england.nhs.uk/wp-content/uploads/2018/05/over-the-counter-quick-reference-guide.pdf)  **Professional qualifications required**  Registered with the General Pharmaceutical Council  **Specialist competence, training and experience**   * + - * The pharmacist is responsible for ensuring that they are trained and competent in the OTC management of the minor ailments listed       * Pharmacists should be familiar with the ‘Summary of Product Characteristics’ and licensing indications of all medication within the minor ailments formulary   **Continued training/ education**  This should form an integral part of their continuing professional development for relevant areas of work. A CPPE Safeguarding children and vulnerable adults: Level 2 course is available to support CPD which may be of assistance. |
| **5. Applicable quality requirements and CQUIN goals** |
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| **6. Location of Provider Premises** |

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| The Provider’s Premises are located at: See appendix 1 |
| **7. Individual Service User Placement** |
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**Appendix 1 participating pharmacies**

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| **LSCICB Community Pharmacy Contacts May 2023** | | | | | |  |
| LSCICB  North Lancs / South Cumbria | Name | Address | NHS  Code | Telepho ne | Mobile | NHS .net address from NHSE |
| South Cumbria | Asda Pharmacy | Walney Road, Barrow-In- Furness LA14 5UG | FAH1 6 | 01229  842510 | 07943  743046 | [nhspharmacy.barrowinfurness.asdapharmacyfah16@nhs.n](mailto:nhspharmacy.barrowinfurness.asdapharmacyfah16@nhs.n) et |
| South Cumbria | Boots UK Ltd | 48-52  Wellington Street, Millom, Cumbria LA18 4DE | FL721 | 01229  772259 | No Mobile | [nhspharmacy.millom.bootsfl721@nhs.net](mailto:nhspharmacy.millom.bootsfl721@nhs.net) |
| South Cumbria | Boots UK Ltd | 32/34  Market Street, Ulverston, Cumbria LA12 7LR | FL787 | 01229  582049 | 07544  966088 | [nhspharmacy.ulverston.bootsfl787@nhs.net](mailto:nhspharmacy.ulverston.bootsfl787@nhs.net) |
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| South Cumbria | Boots UK Ltd | 2 & 4  Market Square, Kirkby Lonsdale, Cumbria LA6 2AN | FN88 4 | 015242  71258 | 07544  966101 | [nhspharmacy.kirbylonsdale.bootsfn884@nhs.net](mailto:nhspharmacy.kirbylonsdale.bootsfn884@nhs.net) |
| South Cumbria | Boots UK Ltd | 8 Risedale Road, Barrow-In- Furness, Cumbria LA13 9RD | FP592 | 01229  431792 | 07544  966103 | [nhspharmacy.barrow.bootsfp592@nhs.net](mailto:nhspharmacy.barrow.bootsfp592@nhs.net) |
| South Cumbria | Boots UK Ltd | 15-17  Portland Walk, Barrow-In- Furness, Cumbria LA14 1DB | FVK0 0 | 01229  820449 | No Mobile | [nhspharmacy.barrow.bootsfvk00@nhs.net](mailto:nhspharmacy.barrow.bootsfvk00@nhs.net) |
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| South Cumbria | Cohens Pharmacy | 56 Settle Street, Barrow-In- Furness, Cumbria LA14 5HQ | FDV7 6 | 01229  820252 | 07544  966105 | nhspharmacy.barrow-in- [furness.cohenschemistfdv76@nhs.net](mailto:furness.cohenschemistfdv76@nhs.net) |
| South Cumbria | Cohens Pharmacy | Friars Lane, Cumbria, Barrow-in- Furness, LA13 9NN | FFT92 | 01229  821050 | 07544  966110 | nhspharmacy.barrow-in- [furness.cohenschemistfft92@nhs.net](mailto:furness.cohenschemistfft92@nhs.net) |
| South Cumbria | Cohens Pharmacy | Community Centre, Central Drive, Walney Island, Barrow In Furness LA14 3HY | FKD0 8 | 01229  471402 | 07544  966112 | [nhspharmacy.walneyisland.cohenschemistfkd08@nhs.net](mailto:nhspharmacy.walneyisland.cohenschemistfkd08@nhs.net) |
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| South Cumbria | Cohens Pharmacy | 44  Middlefield, Ormsgill, Barrow-In- Furness LA14 4BX | FL262 | 01229  837483 | 07544  966116 | nhspharmacy.barrow-in- [furness.cohenschemistfl262@nhs.net](mailto:furness.cohenschemistfl262@nhs.net) |
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| South Cumbria | Cohens Chemist | 36 Dalton Rd Barrow- In-Furness Cumbria LA14 1HY | FM89 7 | 01229  823516 | 07598  535835 | [nhspharmacy.barrowinfurness.jnmurrayltdfm897@nhs.net](mailto:nhspharmacy.barrowinfurness.jnmurrayltdfm897@nhs.net) |
| South Cumbria | Coward Pharmacy Ltd | 52  Hartington Street, Barrow-In- Furness, Cumbria LA14 5SR | FQ17 7 | 01229  821272 | 07544  966122 | nhspharmacy.barrowinfurness.cowardpharmacyltdfq177@n hs.net |
| South Cumbria | Gillinggate Pharmacy | Captain French Surgery, Gillinggate, Kendal , Cumbria, LA9 4JE |  | 01539 720461 |  |  |
| South Cumbria | Rowlands Pharmacy | 43  Wellington Street, Millom, Cumbria LA18 4DG | FWC6 6 | 01229  772262 | 07544  966125 | [nhspharmacy.millom.rowlandspharmacyfwc66@nhs.net](mailto:nhspharmacy.millom.rowlandspharmacyfwc66@nhs.net) |
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| South Cumbria | Collins and Butterworth Ltd | The Pharmacy, Main Street, Hawkshead LA22 0NS | FG37 5 | 015394  36201 | 07564  044782 | nhspharmacy.hawkeshead.collinsandbutterworthfg375@nh s.net |
| South Cumbria | Flookburgh Pharmacy | 1 Market Street, Flookburgh, Grange- Over-Sands LA11 7JU | FCN1 4 | 015395  58298 | 07544  966024 | nhspharmacy.grangeoversands.vantagepharmacyfcn14@n hs.net |
| South Cumbria | Grasmere Pharmacy | 1 Oakbank, Broadgate, Grasmere, Ambleside LA22 9TA | FF052 | 015394  35553 | 07544  966025 | [nhspharmacy.broadgate.grasmerepharmacyff052@nhs.net](mailto:nhspharmacy.broadgate.grasmerepharmacyff052@nhs.net) |
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| South Cumbria | Silverdale Pharmacy Ltd | 18  Emesgate Lane, Silverdale, Carnforth LA5 0RA | FWW 16 | 01524  701274 | 07544  966038 | [nhspharmacy.silverdale.silverdalepharmacyfww16@nhs.net](mailto:nhspharmacy.silverdale.silverdalepharmacyfww16@nhs.net) |
| South Cumbria | Staveley Healthcare Ltd | 6 Main Street, Staveley, Kendal LA8 9LU | FDW1 7 | 01539  821222 | 07544  966039 | [nhspharmacy.kendal.staveleypharmacyfdw17@nhs.net](mailto:nhspharmacy.kendal.staveleypharmacyfdw17@nhs.net) |
| South Cumbria | Superdrug Pharmacy | 18A  Westmorlan d Shopping Centre, Stricklandg ate, Kendal LA9 4LR | FDP6 1 | 01539  723551 | 07544  966040 | [nhspharmacy.kendal.superdrugfdp61@nhs.net](mailto:nhspharmacy.kendal.superdrugfdp61@nhs.net) |
| South Cumbria | Thomas Bell (Chemists) Ltd | Lake Road, Ambleside, Cumbria LA22 0AD | FXD7 8 | 015394  33345 | 07544  966084 | [nhspharmacy.ambleside.thomasbellpharmacyfxd78@nhs.n](mailto:nhspharmacy.ambleside.thomasbellpharmacyfxd78@nhs.n) et |
| South Cumbria | Well | Stafford House, Main Street, Bentham, LA2 7HL | FCX1 4 | 015242  61733 | 07544  966085 | [nhspharmacy.lancaster.wellpharmacyfcx14@nhs.net](mailto:nhspharmacy.lancaster.wellpharmacyfcx14@nhs.net) |
| South Cumbria | Well | Kents Bank Road, Grange- Over-Sands LA11 7EY | FAG9 4 | 015395  32993 | 07966  966086 | [Nhspharmacy.cumbria.wellpharmacyfag94@nhs.net](mailto:Nhspharmacy.cumbria.wellpharmacyfag94@nhs.net) |
| South Cumbria | Well | 132  Highgate, Kendal LA9 4HE | FH31 3 | 01539  720249 | 07544  966087 | [nhspharmacy.cumbria.wellpharmacyfh313@nhs.net](mailto:nhspharmacy.cumbria.wellpharmacyfh313@nhs.net) |
| South Cumbria | Well | The Health Centre Grange Over Sands LA11 6DY | FM68 4 | 015395  32024 | 07564  040745 | nhspharmacy.grangeoversands.wellpharmacyfm684@nhs. net |
| South Cumbria | Well | 2 Maude Street, Kendal LA9 4QD | FNP7 3 | 01539  720152 | 07598  517731 | [nhspharmacy.cumbria.wellpharmacyfnp73@nhs.net](mailto:nhspharmacy.cumbria.wellpharmacyfnp73@nhs.net) |
| South Cumbria | Well | Helme Chase Surgery, Burton Road, Kendal LA9 7HR | FWA9 5 | 01539  737953 | 07943  743063 | [nhspharmacy.kendal.wellpharmacyfwa95@nhs.net](mailto:nhspharmacy.kendal.wellpharmacyfwa95@nhs.net) |
| South Cumbria | Windermere H C  Pharmacy Ltd | Goodly Dale, Windermere  , Cumbria LA23 2EG | FWW 39 | 015394  43139 | 07598  517744 | nhspharmacy.windermere.windermerehealthcentfww39@n hs.net |
| South Cumbria | Windermere Community Pharmacy | 16 Cresent Rd Windermere Cumbria CA23 1DT | FLJ91 | 01539  443417 | 07851  222498 | nhspharmacy.windermere.windermerecommunitypflj91@nh s.net |
| North Lancs | Asda Pharmacy | Ovangle Road Lancaster | FAM0 3 | 01524  580790 | 07943  743042 | [nhspharmacy.lancaster.asdastoresltdFAM03@nhs.net](mailto:nhspharmacy.lancaster.asdastoresltdFAM03@nhs.net) |

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| North Lancs | Ash Trees Pharmacy | Market Street Carnforth Lancashire | FVM3 7 | 01524  727877 | 07598  517752 | [nhspharmacy.carnforth.ashtreespharmacyfvm37@nhs.net](mailto:nhspharmacy.carnforth.ashtreespharmacyfvm37@nhs.net) |
| North Lancs | Boots UK | 15 Hornby Road Caton Lancaster | FV127 | 01524  770335 | 07598  517762 | [nhspharmacy.lancaster.bootsfv127@nhs.net](mailto:nhspharmacy.lancaster.bootsfv127@nhs.net) |
| North Lancs | Boots UK | Braddon Close Westgate Morecambe | FAJ19 | 01524  770335 | 07598  517806 | [nhspharmacy.morecambe.bootsfaj19@nhs.net](mailto:nhspharmacy.morecambe.bootsfaj19@nhs.net) |
| North Lancs | Boots UK | 24 Market Street Carnforth Lancashire | FV089 | 01524  732955 | 07598  517817 | [nhspharmacy.carnforth.bootsfv089@nhs.net](mailto:nhspharmacy.carnforth.bootsfv089@nhs.net) |
| North Lancs | Boots UK | 14-16  Lancaster Gate St Nicholas Arcades Lancaster | FGA5 1 | 01524  64547 | 07598  517835 | [nhspharmacy.lancaster.bootsfga51@nhs.net](mailto:nhspharmacy.lancaster.bootsfga51@nhs.net) |
| North Lancs | Boots UK | 4 Royalty Mall Arndale Centre Morecambe | FGT4 2 | 01524  410709 | 07598  517785 | [nhspharmacy.morecambe.bootsfgt42@nhs.net](mailto:nhspharmacy.morecambe.bootsfgt42@nhs.net) |
| North Lancs | Carnforth Pharmacy | 9 Market St, Carnforth, LA5 9 JX | FXG80 | 01524 732712 |  | pharmacy.fxg80@nhs.net |
| North Lancs | Cohens Chemist | Heysham Primary Care Centre, Middleton Way Heysham Morecambe | FHC7 5 | 01524  850375 | 07598  518199 | [nhspharmacy.heysham.cohenschemistfhc75@nhs.net](mailto:nhspharmacy.heysham.cohenschemistfhc75@nhs.net) |
| North Lancs | Cohens Chemist | 52-54  Ullswater Road Lancaster | FDT2 5 | 01524  39059 | 07598  518210 | [nhspharmacy.lancaster.cohenschemistFDT25@nhs.net](mailto:nhspharmacy.lancaster.cohenschemistFDT25@nhs.net) |
| North Lancs | Cohens Chemist | 2 Broadway Skerton Lancaster | FJ938 | 01524  64558 | 07598  518214 | [nhspharmacy.lancaster.cohenschemistFJ938@nhs.net](mailto:nhspharmacy.lancaster.cohenschemistFJ938@nhs.net) |
| North Lancs | Cohens Chemist | 1 Heysham Rd Morecambe | FA044 | 01524  412275 | 07943  743088 | [nhspharmacy.morecambe.coastalpharmacyFA044@nhs.ne](mailto:nhspharmacy.morecambe.coastalpharmacyFA044@nhs.ne) t |
| North Lancs | Cohens Chemist | Yorkbridge M/C 5  James Street Morecambe | FCL2 1 | 01524  411489 | 07598  518263 | [nhspharmacy.morecambe.cohenschemistFCL21@nhs.net](mailto:nhspharmacy.morecambe.cohenschemistFCL21@nhs.net) |
| North Lancs | Cohens Chemist | Morecambe H/C Hanover Street Morecambe | FHM5 6 | 01524  417522 | 07598  518265 | nhspharmacy.morecambe.morecambehealthcentrefhm56@ nhs.net |
| North Lancs | Dalton Square Pharmacy | 24 - 28  Great John Street Lancaster | FLC4 7 | 01524  32310 | 07598  518275 | [nhspharmacy.lancastercitycentre.daltonsquareflc47@nhs.n](mailto:nhspharmacy.lancastercitycentre.daltonsquareflc47@nhs.n) et |
| North Lancs | Fox & Medcalfe | 36 King Street Lancaster | FJJ38 | 01524  32933 | 07598  518287 | [nhspharmacy.lancaster.foxandmedcalfefjj38@nhs.net](mailto:nhspharmacy.lancaster.foxandmedcalfefjj38@nhs.net) |
| North | Halton | 110 High | FFH1 | 01524 | 07598 | [nhspharmacy.lancaster.haltonphaffh19@nhs.net](mailto:nhspharmacy.lancaster.haltonphaffh19@nhs.net) |

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| Lancs | Pharmacy | Road Halton Lancaster | 9 | 812149 | 518314 |  |
| North Lancs | Higher Greaves Pharmacy | 20 Scotforth Road Lancaster | FPL18 | 01524  63795 | 07598  518332 | [nhspharmacy.lancaster.highergreavespharmacfpl18@nhs.n](mailto:nhspharmacy.lancaster.highergreavespharmacfpl18@nhs.n) et |
| North Lancs | Kings Chemist | 359  Lancaster Road Torrisholme Morecambe | FX944 | 01524  410974 | 07598  518336 | [nhspharmacy.359lancas.kingschefx944@nhs.net](mailto:nhspharmacy.359lancas.kingschefx944@nhs.net) |
| North Lancs | Lancaster University Pharmacy | 66a Bowland College Alexander Square Lancaster | FLJ44 | 01524  36815 | 07598  518238 | [nhspharmacy.lancaster.lancasteruniversityflj44@nhs.net](mailto:nhspharmacy.lancaster.lancasteruniversityflj44@nhs.net) |
| North Lancs | Morecambe Bay Chemist | 28-30  Regent Road Morecambe Lancashire | FG03 5 | 01524  410009 | 07598  518361 | nhspharmacy.westendmorecambe.morecambebaychemFG [035@nhs.net](mailto:035@nhs.net) |
| North Lancs | Rosebank Pharmacy | Highland Brow Galgate Nr Lancaster | FTC5 7 | 01524  752881 | 07598  518380 | [nhspharmacy.lancaster.rosebankpharmacyftc57@nhs.net](mailto:nhspharmacy.lancaster.rosebankpharmacyftc57@nhs.net) |
| North Lancs | Rowlands Pharmacy | Pointer Court Pharmacy Ashton Rd, Lancaster | FN33 5 | 01524  846817 | 07598  518383 | [nhspharmacy.lancaster.rowlandspharmacyFN335@nhs.net](mailto:nhspharmacy.lancaster.rowlandspharmacyFN335@nhs.net) |
| North Lancs | Slyne Pharmacy | 2 Manor Road Slyne Lancaster | FME0 5 | 01524  825269 | 07598  518392 | [nhspharmacy.slyne.slynepharmacyfme05@nhs.net](mailto:nhspharmacy.slyne.slynepharmacyfme05@nhs.net) |
| North Lancs | Superdrug Pharmacy | Unit 1 St Nicholas Arcade Lancaster | FGY8 3 | 01524  849195 | 07598  518411 | [nhspharmacy.lancaster.superdrugfgy83@nhs.net](mailto:nhspharmacy.lancaster.superdrugfgy83@nhs.net) |
| North Lancs | Well Pharmacy | Main Road Bolton Le Sands Carnforth Lancashire | FFR0 6 | 01524  822149 | 07598  518437 | [nhspharmacy.carnforth.wellpharmacyffr06@nhs.net](mailto:nhspharmacy.carnforth.wellpharmacyffr06@nhs.net) |
| North Lancs | Well Pharmacy | 9 Market Street Carnforth Lancashire | FD28 4 | 01524  732712 | 07743  929960 | [nhspharmacy.cumbria.wellpharmacyFD284@nhs.net](mailto:nhspharmacy.cumbria.wellpharmacyFD284@nhs.net) |
| North Lancs | Well Pharmacy | 44 King Street Lancaster Lancashire | FFT70 | 01524  32182 | 07598  518439 | [nhspharmacy.lancashire.wellpharmacyfft70@nhs.net](mailto:nhspharmacy.lancashire.wellpharmacyfft70@nhs.net) |
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