

## SCHEDULE 2 – THE SERVICES

### A. Service Specifications

Mandatory headings 1 – 4: mandatory but detail for local determination and agreement  
 Optional headings 5-7: optional to use, detail for local determination and agreement.

All subheadings for local determination and agreement

<b>Service Specification No.</b>	PHARM 2023-2024
<b>Service</b>	Community Pharmacy Minor Ailments Scheme for Paediatrics – under 18 years of age.
<b>Commissioner Lead</b>	Head of Primary Care
<b>Period</b>	1 <sup>st</sup> April 2023 – 31 <sup>st</sup> March 2024
<b>Date of Review</b>	Under Review

#### 1. Population Needs

##### 1.1 National/local context and evidence base

Minor ailments are defined as ‘common or self-limiting or uncomplicated conditions which can be diagnosed and managed without medical intervention’.

A minor ailments scheme within community pharmacy improves patient accessibility to health care services and encourages the use of community pharmacies as a first point of call for a health consultation, thus reducing the demands that such patients can make on their GPs.

In March 2018, after conducting a public consultation, NHS England published guidance for former CCGs on ‘Conditions for which over the counter items should not routinely be prescribed’.

These prescriptions include items for a condition:

- That is considered to be **self-limiting** and so does not need treatment as it will heal of its own accord.
- Which lends itself to **self-care**, i.e. that the person suffering does not normally need to seek medical care but may decide to seek help with symptom relief from a local pharmacy and use an over the counter medicine.

<https://www.lancsmmg.nhs.uk/media/1479/lscmmg-otc-items-that-should-not-be-routinely-prescribed-in-primary-care-policy-july-2020-approved.pdf> has been published for 33 conditions which would fall into one of the following categories:

- A condition that is self-limiting and does not require medical advice or treatment as it will clear up on its own; and/or
- A condition that is a minor illness and is suitable for self-care and treatment with items that can easily be purchased over the counter from a pharmacy.

The guidance applies to all patients, including those who would be exempt from paying prescription charges, unless they fall under the exceptions.

The former CCG Governing Body agreed that the national guidance should be applied to all settings including community pharmacy. The position statement (attached) has been approved by all NHS providers in Morecambe Bay. The NHS does not support the prescription of medicines and treatments for self-limiting and minor health conditions where:

- Self-care is the most appropriate route
- Medicines and treatments are available to buy over the counter

All prescribers within Morecambe Bay, including non-medical prescribers, GPs, extended hours, urgent care and A&E departments, should not prescribe readily available over the counter (OTC) medicines.

Community pharmacists should support this approach and not routinely advise patients to request their GP to prescribe OTC medicines available for self-limiting conditions and minor health conditions where these are available

## 2. Outcomes

### 2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	
Domain 2	Enhancing quality of life for people with long-term conditions	
Domain 3	Helping people to recover from episodes of ill-health or following injury	X
Domain 4	Ensuring people have a positive experience of care	X
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	

### 2.2 Local defined outcomes

The minor ailments scheme offers a safe, controlled and convenient alternative to the traditional way of supplying care and medicines for self-limiting conditions. Positive outcomes include:

- Enhance the public's ability to manage minor ailments themselves;
- Improve the care of the most marginalised and deprived;
- Enhance accessibility to service provision;
- Improve the range of service provision through community pharmacies;
- Effect benefits for other parts of the service particularly General Medical Practices, Accident and Emergency Departments and Out-of-hours medical services providers.

## 3. Scope

### 3.0 Aims and objectives of service

A community pharmacy based minor ailments scheme will encourage patients, aged 18 and under, with minor ailments to use the local community pharmacy for advice on self-care and treatment of selected, often self-limiting minor ailments.

Key Objectives of the scheme are:

- To provide easier, and possibly quicker and more convenient access to healthcare for minor ailments
- To use the skills of community pharmacists to extend their role and working practice, and promote the skills and role of the community pharmacist and Self Care.
- To ease the pressure on services provided at the surgery, by patients accessing treatment for selected minor ailments through the community pharmacy
- Reduce GP, OOH and ED workload for minor ailments increasing capacity for greater focus to be delivered on more complex and urgent medical conditions.
- To supply appropriate medicines at NHS expense to patients who are exempt from paying prescription charges.
- To reach the populations who live in areas where there are high numbers of people living in poverty, high rates of unemployment and inadequate housing that lead to health inequalities
- Community Pharmacies will provide a minor ailments scheme service to patients who fall under the exclusions of the national guidance [NHS England 'Conditions for which over the counter items should not routinely be prescribed in primary care: Guidance for CCGs'](#) (March 2018)

### 3.1 Referral into the MAS

Patients can be introduced to the scheme by the following pathway routes,

- a) Referral by a GP Practice or other healthcare professional. Patients presenting at a GP surgery, or the Out of

hours service (CHOC / PDS) with a minor ailment included as part of the scheme, may be advised on how to access the service in the future.

- b) Referred by pharmacy staff. Pharmacists and pharmacy staff may refer patients into the scheme when appropriate
- c) Self-referral into the scheme through a participating pharmacy

### **3.2.2 Consultation Process**

The patient should attend the pharmacy **in person** to receive a consultation and if appropriate a supply of medication, in the same way they would be required to attend a GP appointment for a prescription. There may be exceptions to this and pharmacists are asked to exercise their professional judgment in deciding if a supply should be made in the absence of the patient.

The pharmacist/accredited pharmacy staff should carry out a professional consultation with reference to the local Community Pharmacy Paediatric scheme formulary.

This will involve:

- Establishing that the person is eligible for the scheme (see eligibility criteria 3.4.1)
- Explanation of the scheme details and benefits
- Patient assessment.
- Provision of advice.
- Completion of PharmOutcomes (Pharmacy IT reporting system) data collection.
- Supply of medication from the agreed formulary when appropriate. Supply will be in an original pack, with a product information leaflet and instructions for use. The decision to provide a medicine for treatment or to refer will be based on symptom and treatment history.

The pharmacist/ accredited pharmacy staff must ensure that the consultation process is confidential

All patients being treated under the terms of the MAS must first be registered using the appropriate PharmOutcomes tool.

During the COVID19 pandemic it may not be feasible to see the patients face to face or use the consultation room within your pharmacy. Please provide a level of service that you deem to be professionally appropriate during this period.

### **3.2.3. Referral from the Pharmacy to the GP/other appropriate healthcare professional**

In the following situations referral should be made using the appropriate Consultation/Referral form.

- a) Patient presenting with symptoms requiring referral. The pharmacist will advise the patient of the need for a GP appointment – either urgent or routine.

The pharmacist will contact the surgery when an urgent referral is indicated.

- b) Patients are requesting medicines to treat a condition not covered by the scheme.
- c) Formulary medicine is unsuitable for an individual patient.
- d) A patient has made repeated requests for treatment for the same condition

### **3.2.4 Record Keeping**

A record of any medication supplied through the minor ailment scheme should be documented in the Patients Medication Record (PMR) on the pharmacy IT system and MUST be recorded on the appropriate PharmOutcomes (Pharmacy IT reporting system) page.

It is a requirement of the service that all consultations are recorded on PharmOutcomes for invoicing and audit purposes. This information must be recorded at the time of the consultation.

All pharmacies contracted to provide the service will require individual logins to access the Minor Ailments Scheme Service Part A (patient registration) and Part B (consultation), and these are provided separately by PharmOutcomes team.

### **3.2.5 Evaluation**

Pharmacies participating in the scheme will be expected to facilitate the evaluation of the scheme by participating in patient satisfaction surveys or audit which together with PharmOutcomes data will enable the LSCICB to evaluate the efficacy of the scheme.

Pharmacies will be expected to follow complaints procedure (both internal to the pharmacy and NHS England) where issues arise so that improvements can be made following significant events or errors.

Pharmacies should also note that by agreeing to participation in the scheme the LSCICB and patient forums have the right to inspection in line with NHS guidance.

### 3.3 Population covered

The service is available to the following:

- Patients aged 18 and under that are registered with a GP practice within the Morecambe Bay Boundary.
- People aged 18 and under living in Morecambe Bay not registered with ANY GP practice e.g. Travellers and Asylum seekers can be provided with advice and/or treatment, then signposted to a local GP practice for NHS registration.

### 3.4. Patient Registration

Patients under 16 must be accompanied by their parent or guardian. Patients will be asked to confirm they are registered with a GP Practice within Morecambe Bay before any supply is made, and where there is doubt and with patient consent, the pharmacist may check the registration with the GP practice.

Patients not registered with a GP practice in Morecambe Bay may choose to purchase Over The Counter (OTC) medication and should be managed in accordance with Essential Service 6 – Support for Self Care or if appropriate Essential Service 5 – Signposting.

#### 3.4.1 Eligibility criteria

The person must be under 16 years of age, between 16 years and 18 years in full time education or meet the vulnerability criteria below.

The eligibility criteria are based on relevant aspects of the **national guidance general exception criteria**. The guidance is intended to encourage people to self-care for minor illnesses as the first stage of treatment. However, the guidance includes specific exceptions that can be applied by community pharmacists in order to make a free supply under the terms of the Minor Ailment Scheme.

To note that being exempt from paying a prescription charge does not automatically warrant an exception to the guidance.

Community pharmacists can provide treatment without charge to the patient in the following circumstances.

- Where the pharmacist believes that in their clinical judgement, exceptional circumstances exist that warrant deviation from the recommendation to self-care.
- Individual patients where the clinician considers that their ability to self-manage is compromised as a consequence of medical, mental health or \*significant social vulnerability to the extent that their health and/or wellbeing could be adversely affected, if reliant on self-care.
- Consideration should also be given to safeguarding issues.

\*Significant social vulnerability could be considered if the patient or their parent/guardian, was in receipt of:

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Pension Credit Guarantee Credit
- Universal Credit and meet the criteria

Or are named on:

- a valid NHS tax credit exemption certificate
- a valid NHS certificate for full help with health costs (HC2)

#### 3.4.2 Exclusions to the Community Pharmacy Paediatric Scheme

If the patient has already received a supply of the same medicine within the last two months.

- If the patient presents on 3 or more occasions in the previous 6 months for treatment of the same ailment. This requires referral to the GP practice.
- If the patient presents with more than 2 ailments at the same time

- Referral to GP where clinically appropriate.
- When a patient requests the medicine by name – this scheme must not be used to divert the sale of OTC medicines
- If the patient presents with symptoms indicating a diagnosis of a condition which falls outside those included in the scheme.
- If the patient or parent is unwilling to complete/use the relevant documentation.
- If the patient requests a medicine 'just in case', to take abroad or to stock up their medicine cabinet.
- Loss of medication already supplied under the Scheme.
- Where a non-exempt patient could purchase the product for lower than the NHS prescription charges applicable.
- To pharmacy staff and/or their immediate family – this scheme must not be used to divert the sale of OTC medicines. As detailed in the Medicines Act 1968 and in Professional Code of Conduct this group must be signposted to alternative pharmaceutical or healthcare services where appropriate
- If the patient request medicines in lieu of a repeat prescription for example paracetamol for chronic pain. Long term conditions must continue to be managed by the primary care teams.

GPs cannot refer patients for named medicines – if the GP consultation resulted in a medication recommendation, then a prescription for medication should be issued. Additionally, a GP cannot write a prescription for one item and refer the patient for the other named item.

Pharmacists should refer patients to [NHS.UK](https://www.nhs.uk), the [Self Care Forum](https://www.selfcareforum.org) or NHS 111 for further advice on when they should seek GP Care. [The Royal Pharmaceutical Society](https://www.rps.org) offers advice on over the counter products that should be kept in a medicine cabinet at home to help patients treat a range of self-treatable illnesses.

## 4. Applicable Service Standards

4.0 Applicable national standards (e.g. NICE)

4.1 Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)

### 4.1.1 Confidentiality

Both parties shall adhere to the requirements of the **General Data Protection Regulation (GDPR)** May 2018 and the Freedom of Information Act 2000.

4.2 Applicable local standards

#### Local requirements to provide the Service:

Only community pharmacies that have registered with the LSCICB by signing the contract may provide the service and is subject to the following requirements:

The pharmacy contractor must agree with the NHS Commissioner to participate in all aspects of the service as detailed in this document along with any subsequent amendments as agreed with the Local Pharmaceutical Committee (LPC).

A standard operating procedure (SOP) must be produced for provision of the service, which clearly defines roles and responsibilities of relevant staff within the authorised pharmacy.

The pharmacy should be able to provide evidence they are meeting the requirements for all essential services in the community pharmacy contractual framework.

The pharmacist in charge or pharmacy manager must ensure that any pharmacist or locum employed by the pharmacy is briefed on the scheme, has read the service specification and completed the mandated training requirements before providing the service.

Medicines Counter Assistant qualified staff may be delegated to undertake the minor ailment consultation provided they adhere to a scheme SOP and sales of medicines protocols and safeguarding procedures. However, overall responsibility and accountability will remain with the responsible pharmacist and, therefore, there must be a supervising pharmacist on the premises who has completed Level 2 Safeguarding Training. It is essential that any regular locum staff should complete the training requirements so that the service can be provided throughout all opening hours.

### 4.3 Supplying treatment through the Scheme

Patients will be provided with medicines to manage their condition if:

The patient is eligible for treatment within the scope of the scheme.

The medicine required is not contraindicated, having questioned the patient appropriately.

The treatment provided is in accordance with the minor ailment protocol.

**NB.** Only the products listed on the local Formulary will be provided under the terms of the scheme. If an item is out of stock long term pharmacies are asked to refer the patient to another local pharmacist (where medication may be available) or offer the sale of alternative medication over the counter to the patient.

Quantity supplied will be single packs as specified.

- i. Over the Counter (OTC) medicines must not be supplied outside licensed indications.
- ii. Prescription Only Medicine (POM) will not be supplied.
- iii. Patients will be advised how to take/use the medicines supplied and provided with a Patient Information Leaflet (PIL).
- iv. Pharmacists can use their professional discretion to supply sugar free preparations of the same formulary items when appropriate e.g. diabetic patients and children.
- v. When supplying the medication an entry onto the patient's Patient Medication Record (PMR) must be made and the product labelled as "Supplied under the NHS *Community Paediatric Scheme.*"

Packaging should be clearly marked "NHS supply" to ensure NHS resources are used by those they are intended for.

#### 4.3.2 Pharmacist and Pharmacy Staff Accreditation

All staff operating the scheme must have read and understood the national self-care guidance [NHS England 'Conditions for which over the counter items should not routinely be prescribed in primary care: Guidance for CCGs'](#) (March 2018)

And the [Quick reference for health professionals for condition-specific exemptions.](#)

#### Professional qualifications required

Registered with the General Pharmaceutical Council

#### Specialist competence, training and experience

- The pharmacist is responsible for ensuring that they are trained and competent in the OTC management of the minor ailments listed
- Pharmacists should be familiar with the 'Summary of Product Characteristics' and licensing indications of all medication within the minor ailments formulary

#### Continued training/ education

This should form an integral part of their continuing professional development for relevant areas of work. A CPPE Safeguarding children and vulnerable adults: Level 2 course is available to support CPD which may be of assistance.

**6. Location of Provider Premises**

The Provider's Premises are located at: See appendix 1

**7. Individual Service User Placement**

### Appendix 1 participating pharmacies

LSCICB Community Pharmacy Contacts May 2023						
LSCICB North Lancs / South Cumbria	Name	Address	NHS Code	Telephone	Mobile	NHS .net address from NHSE
South Cumbria	Asda Pharmacy	Walney Road, Barrow-In-Furness LA14 5UG	FAH16	01229 842510	07943 743046	nhspharmacy.barrowinfurness.asdapharmacyfah16@nhs.net
South Cumbria	Boots UK Ltd	48-52 Wellington Street, Millom, Cumbria LA18 4DE	FL721	01229 772259	No Mobile	nhspharmacy.millom.bootsfl721@nhs.net
South Cumbria	Boots UK Ltd	32/34 Market Street, Ulverston, Cumbria LA12 7LR	FL787	01229 582049	07544 966088	nhspharmacy.ulverston.bootsfl787@nhs.net
South Cumbria	Boots UK Ltd	Alfred Barrow HC Duke St Barrow in Furness LA14 2LB	FN748	01229 835398	07544 966093	nhspharmacy.barrowinfurness.bootsfn748@nhs.net
South Cumbria	Boots UK Ltd	2 & 4 Market Square, Kirkby Lonsdale, Cumbria LA6 2AN	FN884	015242 71258	07544 966101	nhspharmacy.kirbylonsdale.bootsfn884@nhs.net
South Cumbria	Boots UK Ltd	8 Risedale Road, Barrow-In-Furness, Cumbria LA13 9RD	FP592	01229 431792	07544 966103	nhspharmacy.barrow.bootsfp592@nhs.net
South Cumbria	Boots UK Ltd	15-17 Portland Walk, Barrow-In-Furness, Cumbria LA14 1DB	FVK00	01229 820449	No Mobile	nhspharmacy.barrow.bootsfvk00@nhs.net
South Cumbria	Cohens Pharmacy	62 Rawlinson Street, Barrow-In-Furness, Cumbria LA14 2DN	FCV43	01229 821956	07544 966104	nhspharmacy.barrow-in-furness.cohenschemistfcv43@nhs.net
South Cumbria	Cohens Pharmacy	56 Settle Street, Barrow-In-Furness, Cumbria LA14 5HQ	FDV76	01229 820252	07544 966105	nhspharmacy.barrow-in-furness.cohenschemistfdv76@nhs.net



South Cumbria	Cohens Pharmacy	Friars Lane, Cumbria, Barrow-in-Furness, LA13 9NN	FFT92	01229 821050	07544 966110	nhspharmacy.barrow-in-furness.cohenschemistfft92@nhs.net
South Cumbria	Cohens Pharmacy	Community Centre, Central Drive, Walney Island, Barrow In Furness LA14 3HY	FKD08	01229 471402	07544 966112	nhspharmacy.walneyisland.cohenschemistfkd08@nhs.net
South Cumbria	Cohens Pharmacy	3 Anchor Road, Barrow-In-Furness, Cumbria LA14 2QW	FKP28	01229 820979	07544 966114	nhspharmacy.barrow-in-furness.cohenschemistfkp28@nhs.net
South Cumbria	Cohens Pharmacy	44 Middlefield, Ormsgill, Barrow-In-Furness LA14 4BX	FL262	01229 837483	07544 966116	nhspharmacy.barrow-in-furness.cohenschemistfl262@nhs.net
South Cumbria	Cohens Pharmacy	68 Dalton Road, Barrow-In-Furness, Cumbria LA14 1JB	FM897	01229 823516	07544 966119	nhspharmacy.barrow-in-furness.cohenschemistfm897@nhs.net
South Cumbria	Cohens Pharmacy	The Pharmacy, Ainslie Street, Barrow-In-Furness LA14 5AY	FVM45	01229 821310	07544 966121	nhspharmacy.barrow-in-furness.cohenschemistfvm45@nhs.net
South Cumbria	Cohens Chemist	36 Dalton Rd Barrow-In-Furness Cumbria LA14 1HY	FM897	01229 823516	07598 535835	nhspharmacy.barrowinfurness.jnmurrayltdfm897@nhs.net
South Cumbria	Coward Pharmacy Ltd	52 Hartington Street, Barrow-In-Furness, Cumbria LA14 5SR	FQ177	01229 821272	07544 966122	nhspharmacy.barrowinfurness.cowardpharmacyltdfq177@nhs.net
South Cumbria	Gillinggate Pharmacy	Captain French Surgery, Gillinggate, Kendal , Cumbria, LA9 4JE		01539 720461		
South Cumbria	Rowlands Pharmacy	43 Wellington Street, Millom, Cumbria LA18 4DG	FWC66	01229 772262	07544 966125	nhspharmacy.millom.rowlandspharmacyfwc66@nhs.net
South Cumbria	Asda Pharmacy	Burton Road, Kendal LA9 7JA	FMF38	01539 742410	07943 743013	nhspharmacy.kendal.asdapharmacyfmf38@nhs.net

South Cumbria	Boots UK Ltd	Unit 10, Elephant Yd, 66 Stricklandgate, Kendal LA9 4PU	FEX6 4	01539 720180	07544 966145	nhspharmacy.kendal.bootsfex64@nhs.net
South Cumbria	Boots UK Ltd	10-12 Crescent Road, Windermere, Cumbria LA23 1EA	FK523	015394 43093	07544 966149	nhspharmacy.windermere.bootsfk523@nhs.net
South Cumbria	Boots UK Ltd	Units 8-9, Market Cross, Ambleside LA22 9BT	FKG2 5	015394 33355	07943 743183	nhspharmacy.ambleside.bootsfkg25@nhs.net
South Cumbria	Boots UK Ltd	48-50 Main Street, Sedbergh, Cumbria LA10 5BL	FX371	015396 20270	07544 966151	nhspharmacy.sedbergh.bootsfx371@nhs.net
South Cumbria	Cohens Pharmacy	Ulverston Community Health Centre, Stanley Street, Ulverston LA12 0EW	FJE19	01229 484022	07544 966153	nhspharmacy.ulverston.cohenschemistfje19@nhs.net
South Cumbria	Cohens Pharmacy	10 Market Place, Ulverston, Cumbria LA12 7DX	FTD7 3	01229 582003	07544 966161	nhspharmacy.ulverston.cohenschemistftd73@nhs.net
South Cumbria	Collins and Butterworth Ltd	The Pharmacy, Main Street, Hawkshead LA22 0NS	FG37 5	015394 36201	07564 044782	nhspharmacy.hawkshead.collinsandbutterworthfg375@nhs.net
South Cumbria	Flookburgh Pharmacy	1 Market Street, Flookburgh, Grange-Over-Sands LA11 7JU	FCN1 4	015395 58298	07544 966024	nhspharmacy.grangeoversands.vantagepharmacyfcn14@nhs.net
South Cumbria	Grasmere Pharmacy	1 Oakbank, Broadgate, Grasmere, Ambleside LA22 9TA	FF052	015394 35553	07544 966025	nhspharmacy.broadgate.grasmerepharmacyff052@nhs.net
South Cumbria	Ingleton Pharmacy	Bank View, 37 Main St, Ingleton, Carnforth LA6 3EH	FEF8 6	015242 41154	07598 535836	nhspharmacy.ingleton.ingltonpharmacyfef86@nhs.net
South Cumbria	Rowlands Pharmacy	1 Haverflatts Lane, Milnthorpe, Cumbria LA7 7PS	FED6 2	015395 65900	07544 966028	nhspharmacy.milnthorpe.rowlandspharmacyfed62@nhs.net
South Cumbria	Rowlands Pharmacy	38 The Promenade, Arnside LA5 0HA	FJR52	01524 762900	07544 966034	nhspharmacy.arnside.rowlandspharmacyfjr52@nhs.net

South Cumbria	Silverdale Pharmacy Ltd	18 Emesgate Lane, Silverdale, Carnforth LA5 0RA	FWW16	01524 701274	07544 966038	nhspharmacy.silverdale.silverdalepharmacyfww16@nhs.net
South Cumbria	Staveley Healthcare Ltd	6 Main Street, Staveley, Kendal LA8 9LU	FDW17	01539 821222	07544 966039	nhspharmacy.kendal.staveleypharmacyfdw17@nhs.net
South Cumbria	Superdrug Pharmacy	18A Westmorland Shopping Centre, Stricklandgate, Kendal LA9 4LR	FDP61	01539 723551	07544 966040	nhspharmacy.kendal.superdrugfdp61@nhs.net
South Cumbria	Thomas Bell (Chemists) Ltd	Lake Road, Ambleside, Cumbria LA22 0AD	FXD78	015394 33345	07544 966084	nhspharmacy.ambleside.thomasbellpharmacyfxd78@nhs.net
South Cumbria	Well	Stafford House, Main Street, Bentham, LA2 7HL	FCX14	015242 61733	07544 966085	nhspharmacy.lancaster.wellpharmacyfcx14@nhs.net
South Cumbria	Well	Kents Bank Road, Grange-Over-Sands LA11 7EY	FAG94	015395 32993	07966 966086	Nhspharmacy.cumbria.wellpharmacyfag94@nhs.net
South Cumbria	Well	132 Highgate, Kendal LA9 4HE	FH313	01539 720249	07544 966087	nhspharmacy.cumbria.wellpharmacyfh313@nhs.net
South Cumbria	Well	The Health Centre Grange Over Sands LA11 6DY	FM684	015395 32024	07564 040745	nhspharmacy.grangeoversands.wellpharmacyfm684@nhs.net
South Cumbria	Well	2 Maude Street, Kendal LA9 4QD	FNP73	01539 720152	07598 517731	nhspharmacy.cumbria.wellpharmacyfnp73@nhs.net
South Cumbria	Well	Helme Chase Surgery, Burton Road, Kendal LA9 7HR	FWA95	01539 737953	07943 743063	nhspharmacy.kendal.wellpharmacyfwa95@nhs.net
South Cumbria	Windermere H C Pharmacy Ltd	Goodly Dale, Windermere, Cumbria LA23 2EG	FWW39	015394 43139	07598 517744	nhspharmacy.windermere.windermerehealthcentfww39@nhs.net
South Cumbria	Windermere Community Pharmacy	16 Crescent Rd Windermere Cumbria CA23 1DT	FLJ91	01539 443417	07851 222498	nhspharmacy.windermere.windermerecommunitypflj91@nhs.net
North Lancs	Asda Pharmacy	Ovangle Road Lancaster	FAM03	01524 580790	07943 743042	nhspharmacy.lancaster.asdastoresltdFAM03@nhs.net

North Lancs	Ash Trees Pharmacy	Market Street Carnforth Lancashire	FVM3 7	01524 727877	07598 517752	nhspharmacy.carnforth.ashtreespharmacyfvm37@nhs.net
North Lancs	Boots UK	15 Hornby Road Caton Lancaster	FV127	01524 770335	07598 517762	nhspharmacy.lancaster.bootsfv127@nhs.net
North Lancs	Boots UK	Braddon Close Westgate Morecambe	FAJ19	01524 770335	07598 517806	nhspharmacy.morecambe.bootsfaj19@nhs.net
North Lancs	Boots UK	24 Market Street Carnforth Lancashire	FV089	01524 732955	07598 517817	nhspharmacy.carnforth.bootsfv089@nhs.net
North Lancs	Boots UK	14-16 Lancaster Gate St Nicholas Arcades Lancaster	FGA5 1	01524 64547	07598 517835	nhspharmacy.lancaster.bootsfga51@nhs.net
North Lancs	Boots UK	4 Royalty Mall Arndale Centre Morecambe	FGT4 2	01524 410709	07598 517785	nhspharmacy.morecambe.bootsfgt42@nhs.net
North Lancs	Carnforth Pharmacy	9 Market St, Carnforth, LA5 9 JX	FXG 80	01524 732712		pharmacy.fxg80@nhs.net
North Lancs	Cohens Chemist	Heysham Primary Care Centre, Middleton Way Heysham Morecambe	FHC7 5	01524 850375	07598 518199	nhspharmacy.heysham.cohenschemistfhc75@nhs.net
North Lancs	Cohens Chemist	52-54 Ullswater Road Lancaster	FDT2 5	01524 39059	07598 518210	nhspharmacy.lancaster.cohenschemistFDT25@nhs.net
North Lancs	Cohens Chemist	2 Broadway Skerton Lancaster	FJ938	01524 64558	07598 518214	nhspharmacy.lancaster.cohenschemistFJ938@nhs.net
North Lancs	Cohens Chemist	1 Heysham Rd Morecambe	FA044	01524 412275	07943 743088	nhspharmacy.morecambe.coastalpharmacyFA044@nhs.net
North Lancs	Cohens Chemist	Yorkbridge M/C 5 James Street Morecambe	FCL2 1	01524 411489	07598 518263	nhspharmacy.morecambe.cohenschemistFCL21@nhs.net
North Lancs	Cohens Chemist	Morecambe H/C Hanover Street Morecambe	FHM5 6	01524 417522	07598 518265	nhspharmacy.morecambe.morecambehealthcentrefhm56@nhs.net
North Lancs	Dalton Square Pharmacy	24 - 28 Great John Street Lancaster	FLC4 7	01524 32310	07598 518275	nhspharmacy.lancastercitycentre.daltonsquareflc47@nhs.net
North Lancs	Fox & Medcalfe	36 King Street Lancaster	FJJ38	01524 32933	07598 518287	nhspharmacy.lancaster.foxandmedcalfefjj38@nhs.net
North	Halton	110 High	FFH1	01524	07598	nhspharmacy.lancaster.haltonphaffh19@nhs.net

Lancs	Pharmacy	Road Halton Lancaster	9	812149	518314	
North Lancs	Higher Greaves Pharmacy	20 Scotforth Road Lancaster	FPL18	01524 63795	07598 518332	nhspharmacy.lancaster.highergreavespharmacpl18@nhs.net
North Lancs	Kings Chemist	359 Lancaster Road Torrisholme Morecambe	FX944	01524 410974	07598 518336	nhspharmacy.359lancas.kingschefx944@nhs.net
North Lancs	Lancaster University Pharmacy	66a Bowland College Alexander Square Lancaster	FLJ44	01524 36815	07598 518238	nhspharmacy.lancaster.lancasteruniversityflj44@nhs.net
North Lancs	Morecambe Bay Chemist	28-30 Regent Road Morecambe Lancashire	FG03 5	01524 410009	07598 518361	nhspharmacy.westendmorecambe.morecambebaychemFG035@nhs.net
North Lancs	Rosebank Pharmacy	Highland Brow Galgate Nr Lancaster	FTC5 7	01524 752881	07598 518380	nhspharmacy.lancaster.rosebankpharmacyftc57@nhs.net
North Lancs	Rowlands Pharmacy	Pointer Court Pharmacy Ashton Rd, Lancaster	FN33 5	01524 846817	07598 518383	nhspharmacy.lancaster.rowlandspharmacyFN335@nhs.net
North Lancs	Slyne Pharmacy	2 Manor Road Slyne Lancaster	FME0 5	01524 825269	07598 518392	nhspharmacy.slyne.slynepharmacyfme05@nhs.net
North Lancs	Superdrug Pharmacy	Unit 1 St Nicholas Arcade Lancaster	FGY8 3	01524 849195	07598 518411	nhspharmacy.lancaster.superdrugfgy83@nhs.net
North Lancs	Well Pharmacy	Main Road Bolton Le Sands Carnforth Lancashire	FFR0 6	01524 822149	07598 518437	nhspharmacy.carnforth.wellpharmacyffr06@nhs.net
North Lancs	Well Pharmacy	9 Market Street Carnforth Lancashire	FD28 4	01524 732712	07743 929960	nhspharmacy.cumbria.wellpharmacyFD284@nhs.net
North Lancs	Well Pharmacy	44 King Street Lancaster Lancashire	FFT70	01524 32182	07598 518439	nhspharmacy.lancashire.wellpharmacyfft70@nhs.net