Timelines

Vision

Visionary

Representative

Practical

Representative 3 years

Visionary 10 years

Enablers

Contractual

Technology

Workforce: capability and planning

Communications

Our goal is to support our contractors to meet existing challenges & obligations. We aim to enable & encourage pharmacy teams to confidently embrace new service opportunities & become better equipped for now & into the future

Our vision is for stakeholders to fully understand the ability of Community Pharmacy & how it fits into ICB & INT commissioning within the wider healthcare ecosystem. CPLSC will aim to have funding secured that enables contractors to give bespoke support & training for their pharmacy teams. CPLSC will continue to lead contractor integration with all stakeholders

CPLSC will lead & represent the highly respected contractor network who are delivering a quality outcomes-based contract aligned to the NHS agenda. Community Pharmacy to be recognised as integral to the patient care pathways, across Primary & Secondary Care

Pharmacy will be fully integrated into MDTs/INTs where patients and public will be able to access medicines, further advanced clinical & preventive services, which are both accessible & clearly understandable. Local commissioning of Community Pharmacy Services will compliment the national contractual

agreements

Pharmacists are focused on prescribing for long term conditions & therapeutics. Pharmacy technicians are focused on management & use of medicines, both working across multiple locations

Patients have a single electronic health record accessible by practitioners involved in their care, enabling a seamless patient journey. Supply of medicines is supported by automation & **Artificial Intelligence**

Growth of Independent Community **Pharmacy Prescribers** managing long term conditions through shared care IT platforms & acute illnesses and beyond being treated directly via Community **Pharmacy settings**

Education & training focussed on clinical therapeutics and diagnostics to expand on the emerging **Pharmacy First** concept. This will be embedded via the maximisation of skill mix within pharmacy teams

Specialist Consultant Pharmacists & Technicians are working collaboratively in community, primary & secondary care settings

As Community Pharmacy teams continue to lead the preventative & clinical care agenda, the wider health & care system will become more accustomed and aware of the transformational role of Community **Pharmacies**

Highly engaged & up to date contractor network with strong distributive leadership across pharmacies, neighbourhoods in Lancashire & South Cumbria

We will review service specifications in line with both the NHS Long Term Plan, ICB & commissioner priorities, making reference to the "A Vision for Community Pharmacy" Document & the national CPCF contract. Aiming for medium & long term stability of CPLSC contractors, with the ongoing financial pressures

We will lead in the use of technology to allow for improved access to patient clinical records across Community Pharmacies to enable the expansion of the Community Pharmacy clinical services offer. Our ambition being non restrictive access to Primary & Secondary Care patient records to enhance clinical outputs

We will aid the development of pharmacy teams by creating opportunities for equitable Primary Care funded training. This will encourage them to work at the top of their licence as professionals, technicians, healthcare assistants and wider pharmacy team to incorporate the advancements in Independent Prescribers whilst highlighting clear development pathways for specialised pharmacists, technicians and team members to support Self limiting

We will facilitate a consistent, professional view of Community Pharmacy to both commissioners & patients, promoting the role of pharmacy with a focus on reducing health inequalities. We will build an informed contractor network.

Provide practical support to contractors enabling the drive for patient safety & quality

Ensure timely support & action in regards to contractual changes

funded CPLSC PCN leads to continue to enhance local level collaboration and allow for sharing of best practice & improved service

Using the latest technology to provide training & development to pharmacy teams

contractor knowledge & use of NHS approved IT systems to support information pathways

contractors to monitor NHS Shared Mailboxes & complete consultations in real-time on approved IT systems

Promotion and development of multiple training providers, including Virtual Outcomes as the primary training

Support the development of pharmacy teams enabling them to work collaboratively with other health care

professionals

Our ambition is to maximise services delivery by most community pharmacies taking account of capacity and capability in the sector

Increase use of social media to engage with contractors, external stakeholders & general public

Use CPLSC comms via newsletter & website to inform contractors to maximise income & highlight deadlines

Align contractor visits to support service delivery & wider contractual matters

Driven by Community Pharmacy Lancashire & South Cumbria (CPLSC), our focus is to work across all three work streams in tandem (2024–2034)