

Service Specification

Service	Locally commissioned pharmacy service - Specialist drugs in Palliative Care/End of Life and stockholding
Commissioner Lead	Lancashire and South Cumbria ICB
Provider Lead	Community Pharmacy Contractors
Period	1 st April 2024
Date of Review	31 st March 2025




1. Population Needs



1.1 National/local context and evidence base

- Community Pharmacies play an important role in the UK's healthcare system. They form an extensive network of outlets that allow the majority of people to have their prescriptions dispensed conveniently.
- Community Pharmacy opening hours are set and managed in accordance with the Pharmacy Regulations.
- A number of medicines recommended for specialist use, for example in palliative care, are rarely used in other circumstances and are therefore not readily available from Community Pharmacies, which can lead to a shortfall in provision of these medicines for patients who are terminally ill and/or receiving end of life care.
- The demand for specialist palliative care medicines is often urgent and/or unpredictable.
- This locally commissioned service will ensure availability of palliative care medicines, both within hours (8.00am to 6.30pm, Monday to Friday) and out of hours (evenings and weekends), several community pharmacies across Lancashire and South Cumbria ICS will be requested to hold an ongoing stock of palliative care/end of life medicines (see Appendix 1 and 3).
- Pharmacies providing the service will have adequate opening times to ensure provision throughout evenings and weekends and will be located to provide geographical coverage across the geography.

2. Outcomes

2.1. NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	
Domain 2	Enhancing quality of life for people with long-term condition	
Domain 3	Helping people to recover from episodes of ill- health or following	

	injury	
Domain 4	Ensuring people have a positive experience of care	
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	

2.2. Local defined outcomes

- To improve patient and clinician access to urgent palliative care medication which may not be routinely held in Community Pharmacy, the demand for which maybe urgent and/or unpredictable and provide advice on these medicines over a wide range of opening hours.

3. Scope

3.1 Aims and objectives of service

- To maintain an agreed stock of medicines used in the treatment of palliative care (**Appendix 1 and additionally Appendix 3 for those pharmacies named in Appendix 4**) at designated community pharmacies, intended for supply against an FP10 prescription.
- To improve patient and clinician access to palliative care medicines and other urgent medicines, by ensuring prompt access and continuity of supply.
- To ensure community pharmacies will, in their best endeavours, dispense prescriptions presented for palliative care medicines within one hour of receipt.
- To support people, carers and clinicians by providing them with up-to-date information and accessibility.

3.2 Service description pathway

The Provider is expected to hold and maintain the minimum stock level of the specified list of medicines (See Appendix 1, and **Appendix 3 (for those pharmacies named in Appendix 4 only)**). Allowances will be made for medicines issued and awaiting delivery from the wholesaler and where stock is unavailable due to manufacturing problems. The list of medicines has been agreed between Lancashire and South Cumbria ICB and local palliative care specialist teams.

A confirmation of stock levels for the specific list of medicines (See Appendix 1, and **Appendix 3 (for those pharmacies named in Appendix 4 only)**) will be submitted via PharmOutcomes with the submission of the signed contract.

The Provider will be available to offer professional advice to patients and carers on the medicines dispensed and their use within palliative care. They may also signpost to specialist centres, support groups or other health and social care professionals where appropriate. This is in line with community pharmacy requirements under Essential Services.

Where sufficient stock is not available to complete a script, or when a patient will not have enough to last until the next stock delivery, the Provider has a responsibility to signpost the patient or carer to an alternative community pharmacy, contracted to provide the service, (i.e., contact an alternative pharmacy, check availability, and and change regarding the availability of new medicines and changes in practice or

guidelines. The Commissioner will confirm any changes to the list through a Contract Variation issued to the Provider. The provider is responsible for disseminating this information to pharmacy staff.

The Provider has a duty to ensure that all staff, including locums, involved in the provision of the service are aware of the service, are appropriately trained in the operation of the service, and operate within local protocols.

The pharmacy contractor will produce a robust Standard Operating Procedure (SOP) which all staff should adhere to. The SOP will include:

- List of agreed medicines
- Details of wholesalers – delivery/order times and contact details.
- Contact details of other pharmacies providing the service
- Contact details for the Commissioner Lead
- Contact details for Specialist Palliative Care advice [see page 5]
- Record of stock check
- Significant event reporting

The Commissioner will share the list of pharmacies that have agreed to provide this service (**Appendix 2 and Appendix 4**), together with contact details with all community pharmacies, all GP Practices, Out of Hours (OOH) services, NHS 111 and local palliative care teams in the Lancashire and South Cumbria area.

The Provider must prioritise the dispensing of all prescriptions received for medicines listed in **Appendix 1 and 3**, with the aim of ensuring they are ready within one hour of receipt.

The Provider is expected to reorder stock promptly following it being supplied against a prescription, to ensure adequate stock levels.

The Provider is responsible for stock rotation, replacing any out-of-date drugs, and checking the medicine stock regularly to ensure the minimum required quantities are available and in date.

Where a medicine is unavailable due to manufacturing or other issues [including No Cheaper Stock Obtainable] the pharmacy will report this immediately to the Commissioner via email to lscicb-el.adminmmt@nhs.net

The Commissioner will provide a framework for the recording of relevant service information for the purpose of audit via PharmOutcomes.

The pharmacy contractor must communicate any changes in pharmacy owner to the Commissioner Lead.

The Provider is responsible for having plans and procedures in place to provide the service. If there are any unforeseen closures or breaks in service such as power cuts, floods etc. the pharmacy contractor must inform the Commissioner via email: lscicb-el.adminmmt@nhs.net immediately.

The Provider must communicate changes in opening hours to Lancashire and South Cumbria ICB Commissioner lead, as this may result in a review of service provision and monies being re-couped from the provider.

The Commissioner will periodically monitor the stock levels held by pharmacies providing the service. It is a requirement for contractors to complete a stock level report via PharmOutcomes before every Bank Holiday to ensure patients have the required access to urgent medicines.

The Commissioner will monitor any complaints with regards to unavailable items listed in Appendix 1 (and Appendix 3 for those listed in Appendix 4).

If, for whatever reason, the Provider ceases to provide essential services under the pharmacy contractual framework then the pharmacy contractor will become ineligible to provide this locally commissioned service.

This agreement may be terminated by either party by giving three months written notice. The Provider can terminate the agreement by notifying the Commissioner via email: lscicb-el.adminmmt@nhs.net

The Commissioner has the right to vary the contract, giving the pharmacy contractor 30 days' notice in writing.

3.3 Population covered

Any patient presenting to the Provider with a prescription for medicines listed in Appendix 1, and Appendix 3 (for those pharmacies named in Appendix 4 only).

3.4 Audit

- The service delivered under this specification will be subject to the following monitoring: The Commissioner may conduct an annual, unannounced visit to check compliance with requirements in this service specification.
- Providers are required to complete and submit, on a quarterly basis, the Impact and Value Recording Form in Appendix 5, to provide data to support positive outcomes and benefits of this community pharmacy locally commissioned service.

3.5 Any acceptance and exclusion criteria

Essential criteria for pharmacies:

To be accepted onto the ICS's scheme pharmacies must be:

- Registered with the General Pharmaceutical Council.
- Meeting the core contractual obligations required by NHS England's Area Team.

Desirable criteria for pharmacies:

In addition, the following are considered desirable:

- Pharmacies with extended opening hours.
- Community pharmacies that provide face-to-face services.
- Pharmacies can collect scripts and deliver medicines to patients' homes.
- Pharmacies with car parking close by.
- Pharmacy staff to have completed or be willing to complete the CPPE palliative care open learning pack or CPD equivalent.

3.6 Interdependencies with other services

The list of community pharmacies prepared to offer this service is to be made available to the following:

GP practices across Lancashire and South Cumbria ICB

All other community pharmacies across Lancashire and South Cumbria ICB.

Local palliative care teams in Lancashire and South Cumbria ICB

District nursing teams

Out of Hours and NHS 111

Specialist Teams/ palliative care advice lines for professionals/OOHs

Pennine Lancashire: 24/7 palliative care advice line for professionals 07730 639399

Fylde Coast: Trinity Hospice 24-hour advice line 01253 358881

Morecambe Bay: 07851 248035

Central Lancashire: St Catherine' Hospice 01772 629171

West Lancashire: Palliative care Nurse Specialists daily 9-5: 01704 517422

Palliative medicine advice, daily, 24 hours: 01704 517922

[for HCPs only, not to be shared with patients]

4. Applicable Service Standards

4.1 Applicable national standards (e.g. NICE)

National Institute for Health and Clinical Excellence: CG140 [Palliative Care for Adults: Strong Opioids for Pain Relief](#)

National Institute for Health and Clinical Excellence: CSG4 [Improving Supportive and Palliative Care for Adults with Cancer, NICE: London](#)

National Institute for Health and Clinical Excellence: NG31 [Care of dying adults in the last days of life](#)

National Institute for Health and Clinical Excellence: NG142 [End of life care for adults: service delivery](#)

4.2 Applicable standards set out in guidance and/or issued by a competent body (e.g. Royal Colleges)

General Pharmaceutical Council Standards for registered Pharmacies.
General Pharmaceutical Council standards for pharmacy professionals.

4.3 Applicable local standards

4.3.1 Record Keeping

The community pharmacy is responsible for completing the normal legal records for the dispensing of prescription only medicines and controlled drugs.

4.3.2 Information Collection

The ICB will request for compliance with the service quality requirements (see Appendix 5) from the community pharmacies, via PharmOutcomes, for audit purposes. This must be submitted quarterly – in the first week of each quarter. However, the community pharmacy is required to regularly monitor the stock levels of the medicines listed in Appendix 1 and 3 and ensure that sufficient stock is available for the duration of the service. Full records are to be maintained in such a way that the data and details are readily available to the Commissioner on request.

4.3.3 Training and Accreditation

No specialist training or accreditation is required over and above the normal requirements. For a pharmacist providing dispensing services. However, the community pharmacy and the staff involved in this service should be familiar with the service, and any local guidance on palliative care drugs. It is desirable for the community pharmacist to complete the CPPE open learning pack to support this service entitled 'Palliative Care'.

Training schedules or relevant continuing professional development records should be made available to the Commissioner on request.

The appropriate qualifications and registration with professional bodies for the service provided must be maintained and copies of such should be provided to the Commissioner if requested.

4.3.4 Adverse incidents

Accredited pharmacists should record all adverse incidents via the Yellow Card procedure as appropriate.

4.3.5 Governance

- The Provider should ensure that only appropriately qualified staff, including locums, provide the service to the required professional and ethical standards of care and treatment as to the dispensing of medicines, and giving advice to patients. The Provider is responsible for maintaining adequate staffing levels to provide the service and for maintaining their CPD (Continuing Professional Development).
- The Provider must ensure that all staff, including locums, are aware of the service.
- The Provider must have an in-date SOP in place for this service. The SOP should be reviewed every two years or following any changes to legislation or service specification.
- The Provider must keep a list of all community pharmacy providers (see Appendix 2 and 4) in their signposting directory.
- The Provider must display the list of all community pharmacy providers in their pharmacy, in public sight. These will be distributed separately.
- The Provider should ensure that Counter Fraud and Security Management arrangements are in place.
- The Commissioner may undertake a random check of stocks held by the contracted pharmacies.

5. Applicable quality requirements

5.1 Applicable quality requirements

The Provider should ensure the following:

- It reviews its Standard Operating Procedures every two years or following any changes to legislation or service specification.
- It reviews its referral pathways for the service regularly.
- The pharmacist and staff involved in the service have undertaken CPD relevant to this service.
- All goods used in the performance of the agreement should be of a satisfactory quality and be fit for the purpose for which they are used.
- The pharmacy performs a monthly stock and date check on all stock for the service (see list of drugs in Appendix 1 and 3).
- The pharmacy has a complaints procedure for monitoring the procedures provided.

- The pharmacy participates in any ICB organised audit of service provision if requested.
- The pharmacy co-operates with any locally agreed ICB assessment of service user experience.

6 Payment

All payments and service monitoring will be conducted by Midlands and Lancashire Commissioning Support Unit including:

- Sign up to the service (for pharmacies approved to provide by the Commissioner)
- Service payments, processed on receipt of the signed Contract and initial stock report *(see section 3.2)

6.1 Payment

A £350 per annum professional fee will be paid to the Provider participating within the scheme [Tier 1], and £600 for those participating in Tier 2

The ICB will pay the drug tariff or cost price of any items that are newly added to the agreed list.

Location of Provider Premises

The Provider premises are located at pharmacies within Lancashire and South Cumbria ICS – See **Appendix 2** [Tier 1] **Appendix 4** [Tier 2]

Appendix 1

**LOCAL ENHANCED SERVICE FOR THE
Provision of Specialist Drugs in Palliative Care**

PALLIATIVE CARE DRUG STOCK LIST

Tier 1

The drug list may be altered, based on the needs of the local population and changes in prescribing trends within palliative care. This will be subject to notice from the Commissioner and only follow consultation with palliative care providers.

Tier 1 Drug List	Strength	Quantity
Drug	Strength	Stock per Site
Cyclizine solution for injection ampoules	50mg/1ml	10 [1ml amps]
Dexamethasone solution for injection ampoules	3.3mg/1ml	10 [1ml amps]
Dexamethasone tablets	2mg	20 tablets
Hyoscine butylbromide solution for injection	20mg/1ml	20 [1ml amps]
Levomepromazine solution for injection ampoules	25mg/1ml	10 [1ml amps]
Metoclopramide solution for injection ampoules	10mg/2ml	10 [2ml amps]
Midazolam solution for injection ampoules	10mg/2ml	20 [2ml amps]
Morphine sulfate oral solution	10mg/5ml	2 X300ml
Morphine sulfate solution for injection ampoules	10mg/1ml	20 [1ml amps]
Oxycodone solution for injection ampoules	10mg/1ml	20 [1ml amps]
Oxycodone oral solution sugar free	5mg/5ml	1 x 250ml
Sodium chloride 0.9% solution for injection ampoules	0.9%	1 x 10 vials
Water for injections 10ml		2 x 10 vials
Glycopyrronium Bromide	200micrograms/	20 [1ml amps]
Morphine injection	30mg/ml	20 [1ml amps]
Haloperidol injection	5mg/ml	10 x 1ml amps

Appendix 2

Tier 1 – Provider Premises for Specialist Drugs in Palliative Care/ End of Life

PENNINE LANCASHIRE			
Pharmacy	Address	Telephone	Opening times
Blackburn with Darwen			
Aston Pharmacy	95 Accrington Road, Blackburn, BB1 2AF	01254 680133	Mon - Fri 8.45am-7pm, Sat 9am-1pm- 2pm – 5pm, Sun 10am-1pm
Beehive Pharmacy	Beehive Service Station, Haslingden Rd, Blackburn, BB1 2EE	01254 53585	Mon-Fri 8am-9pm, Sat 9am-9:30pm, Sun 10am-10pm
Boots the Chemist (Townsmoor)	Townsmoor Retail Park, Great Bolton St, B/burn, BB2 3PX	01254 696620	Mon-Fri 9am-7pm, Sat 9am-6pm, Sun 10:30am-4:30pm
4 Court Pharmacy	B/burn Service Station, Whalley Banks, B/burn, BB2 1NT	01254 677447	Mon-Fri 8am-9pm, Sat 9am-9pm, Sun 11am-7pm
Whalley Range Pharmacy	1 Whalley Range, Blackburn, BB1 6DX	01254 54988	Mon-Sat 9am-8pm, Sun 10am-4pm
Burnley			
Asda Pharmacy	Princess Way, Burnley, BB12 0EQ	01282 838177	Mon – Sat 9am - 8pm Sun 11am – 5pm
Burnley Late Night Pharmacy	36 Colne Road, Burnley BB10 1LG	01282 421421	Mon-Sat 8am-11pm, Sun 11am-9pm
Tesco in store Pharmacy	Wyre St, Padiham, Burnley BB12 8DQ	0345 671 9554	Mon – Sat 9am – 9pm Sun 10am - 4pm
Hyndburn			
Asda Pharmacy	Hyndburn Road, Accrington, BB5 1QR	01254 306410	Mon – Sat 9am-9pm, Sun 10am- 4pm
Accrington Late Night Pharmacy	188 Blackburn Road, Accrington, BB5 0AQ	01254 351111	Mon – Fri 9am – 9pm, Sat 9am – 8pm Sun 10am – 8:00pm
Oswaldtwistle Pharmacy	300 Union Road, Oswaldtwistle BB5 3JD	01254 399898	Mon-Sat 7:30am- 10:30pm, Sun Noon -10:30pm
Pendle			
Asda Pharmacy	Corporation Street, Colne, BB8 8LW	01282 873510	Mon – Sat 9am-9pm, Sun 10am- 4pm
Rosendale			
Asda Pharmacy	Holly Mount Way, Rosendale, BB4 8EE	01706 242410	Mon – Sat 9am – 9pm, Sun 11am-5pm

FYLDE COAST			
Pharmacy	Address	Telephone	Opening times
Blackpool			
Whitegate Pharmacy	Whitegate PCC, 150 Whitegate Drive, Blackpool FY3 9ES	01253 807808	Mon-Sun 8am - 9pm
Fleetwood			
Asda Pharmacy	Dock Street, Fleetwood, FY7 6NU	01253 879410	Mon - Sat - 9am - 9pm. Sun 10.30am - 4.30pm
Garstang			
Kepple Lane Pharmacy	Kepple Lane, Garstang, Preston, PR3 1PB	01995 607399	Mon - Sat 8:30am - 12:30pm, 2pm - 9pm Sat Noon - 9pm, Sun 8am - 4pm
Lytham St Annes			
Boots the Chemist	66 Clifton Street, Lytham St. Annes, FY8 5EW	01253 736194	Mon-Sat 9am-5.30pm, Sun 10.30am-4pm
CENTRAL LANCASHIRE			
Pharmacy	Address	Telephone	Opening times
Preston			
Asda Pharmacy	East Road, Fulwood, Preston PR2 9NP	01772 707810	Mon - Sat 9am - 8pm, Sun 10.30am - 4.30pm
Cottam Lane Pharmacy	Cottam Lane Surgery, Ashton, Preston PR2 1JR	01772 724826	Mon - Sat 9am - 9pm, Sun 8am - 6pm
Pharmalogic Chemist	30 St Marys Rd, 30 St Mary's Road, Bamber Bridge, Preston, PR5 6TD	01772 620487	Mon - Fri 8.45am - 9pm, Sat 9am - 9pm, Sun 8am - 9pm
HBS Pharmacy	Issa Medical Centre, 73 St Gregory Road, Preston, PR1 6YA	01772 707248	Mon - Sun 8am - 9pm,
Penwortham Pharmacy	St Fillan's Medical Centre, 2 Liverpool Road, Preston PR1 0AD	01772 746566	Mon - Sat 8am - 8pm, Sun 9am - 7pm
MX Pharmacy	51-53 Longridge Rd, Preston PR2 6RE	01772 654448	Mon - Fri 9am - 6pm, Sat 9am - 1pm
NHLPharmacy	Geoffrey Street Health Centre, Geoffrey St, Preston, PR1 5NE	01772 700483	Mon - Wed 9am - 6.30pm Thurs, Fri 9am- 6.pm Sat 9am - 3pm
Chorley			
Chorley Pharmacy	13-17 Peel Street, Chorley PR7 2EY	01257 754754	Mon - Fri 8.30am - 9pm. Sat 9am - 9pm, Sun 8.30am - 10pm
Boots Chemist	24 Market Walk, New Market Street, Chorley, PR7 1DB	01257 262648	Mon - Fri 9am - 5.30pm, Sat 9am - 4pm, Sun 10am - 4pm
Leyland			
Leyland Late Night Pharmacy	6 Hough Lane, Leyland PR25 2SD	01772 905678	Mon - Sat 9am - 1pm, 2pm - 9pm, Sun Noon - 3pm, 4pm-9pm
WEST LANCASHIRE			
Pharmacy	Address	Telephone	Opening times
West Lancashire			
Asda Pharmacy	Ingram Road, Skelmersdale. WN8 6LA	01695 567010	Mon - Sat 9am - 9pm, Sun 10am - 4pm
Fishlocks Pharmacy	56 Liverpool Road, Burscough, Ormskirk. L40 4BY	01704 894391	Mon - Sat 9am - 9pm, Sun 8.30am - 9pm

MORECAMBE BAY

Pharmacy	Address	Telephone	Opening times
Furness			
Boots the Chemists	48-52 Wellington Street Millom LA18 4DE	01229 772259	Mon - Fri 9am - 6pm, Sat 9am - 2pm
Asda Pharmacy	Walney Road Barrow in Furness LA14 5UG	01229 842510	Mon - Sat 9am - 9pm, Sun 11am - 5pm
North Lancashire			
Asda Pharmacy	Ovangle Road, Lancaster, LA1 5JR	01524 580790	Mon - Sat 9am - 8pm, Sun 10am - 4pm
Ash Trees Pharmacy	Market Street Carnforth Lancashire LA5 9JU	01524 727877	Mon - Friday 8am - 11pm, Sat 9am - 6.30pm, Sun 9am - 6.30pm
Coastal Pharmacy	1 Heysham Rd Morecambe LA3 1DA	01524 412275	Mon - Fri 9am - 1pm, 2pm - 6pm
South Cumbria			
Asda Pharmacy	Burton Road Kendal LA9 7JA	01539 742410	Mon - Sat 9am - 8pm, Sun 10am - 4pm
Well Pharmacy	Helme Chase Surgery Burton Road Kendal LA9 7HR	01539 737953	Mon - Fri 9am - 9pm, Sat 9am - 6pm, Sun 8am - 6pm
Well Health Centre	Grange Health Centre, Kents Bank Road Grange Over Sands LA11 7DJ	01539 32024	Mon - Fri 8.30 am - 6:00pm
Boots the Chemists	Units 8-9 Market Cross Ambleside LA22 9BT.	015394 33355	Mon - Fri 9am - 5pm, Sat 9am - 6pm Sun 10.30am - 4.30pm
Collins and Butterworth Ltd	Main Street, Ambleside LA22 0NS	015394 36201	Mon - Fri 9am - 5.30pm, Sat 9am - 5pm
Windermer Community Pharmacy	16 Crescent Road, Windermere LA23 1DT	015394 43417	Mon - Fri 9am - 5.30pm, Sat 9am - 2pm
Boots the Chemists	32/34 Market Street, Ulverston, Cumbria LA12 7LR	01229 582049	Mon - Friday 9am - 5pm, Sat 9am - 5.30pm

Appendix 3

LOCAL ENHANCED SERVICE FOR THE Provision of Specialist Drugs in Palliative Care

PALLIATIVE CARE DRUG STOCK LIST

Tier 2

The drug list may be altered, based on the needs of the local population and changes in prescribing trends within palliative care. This will be subject to notice from the Commissioner and only follow consultation with palliative care providers.

Commissioned Drugs [Tier 2]		
Drug	Strength	Stock per Site
Levetiracetam (Keppra) concentrate for solution for infusion (for use in syringe pump)	500mg/5ml	10 amps
Phenobarbital solution for injection	200mg/ml	10 amps
Alfentanil solution for injection (for use in syringe)	1mg/2ml	10 amps
Alfentanil solution for injection (for use in syringe)	5mg/1ml	10 amps
Parecoxib 40mg powder for solution for injection	40mg	10 vials
Oxycodone injection	50mg/ml	10 [1ml amps]
Octreotide solution for injection	500 micrograms	5 [1ml amps]

Appendix 4

Tier 2 – Provider Premises for Specialist Drugs in Palliative Care/ End of Life

PENNINE LANCASHIRE			
Blackburn with Darwen			
Beehive Pharmacy	Beehive Service Station, Haslingden Rd, B/burn, BB1 2EE	01254 53585	Mon-Fri 8am-9pm Sat 9am-9:30pm, Sun 10am-10pm
Burnley			
Asda Pharmacy	Princess Way, Burnley, BB12 0EQ	01282 838177	Mon – Sat 9am - 8pm Sun 11am – 5pm
Hyndburn			
Asda Pharmacy	Hyndburn Road, Accrington, BB5 1QR	01254 301111	Mon – Sat 9am-9pm, Sun 10am- 4pm
Oswaldtwistle Pharmacy	300 Union Road, Oswaldtwistle BB5 3JD	01254 399898	Mon-Sat 7:30am- 10:30pm, Sun Noon -10:30pm
FYLDE COAST			
Blackpool			
Hub Pharmacy	Whitegate PCC, 150 Whitegate Drive, Blackpool FY3 9ES	01253 807808	Mon-Sun 8am – 9pm
Garstang			
Kepple Lane Pharmacy	Kepple Lane, Garstang, Preston, PR3 1PB	01995 607399	Mon- Fri 8:30am – 12:30pm / 2pm – 9pm Sat Noon – 9pm, Sun 8am to 4pm
CENTRAL LANCASHIRE			
Preston			
HBS Pharmacy	Issa Medical Centre, 73 St Gregory Road, Preston, PR1 6YA	01772 707248	Mon – Sun 8am – 9pm
Leyland			
WEST LANCASHIRE			
West Lancashire			
Fishlocks Pharmacy	56 Liverpool Road, Burscough, Ormskirk. L40 4BY	01704 904301	Mon - Sat 9am - 9pm, Sun 8.30am - 9pm
MORECAMBE BAY			
North Lancashire			
Ash Trees Pharmacy	Market Street, Carnforth Lancashire LA5 9JU	01524 727877	Mon - Friday 8am - 11pm, Sat 9am - 6.30pm, Sun 9am – 6.30pm
Asda Pharmacy	Ovangle Road, Lancaster LA1 9JU	01524 580790	Mon – Sat 9am – 8pm, Sun 10am – 4pm
South Cumbria			
Asda Pharmacy	Walney Road, Barrow in Furness LA14 5UG	01229 842510	Mon – Sat 9am – 9pm, Sun 11am – 5pm
Boots the Chemists	Units 8-9 Market Cross Ambleside LA22 9BT.	015394 33355	Mon – Fri 9am – 5pm, Sat 9am – 6pm, Sun 10.30am – 5.30pm

Appendix 5

Impact and value Recording Form

To be completed and submitted every quarter via Pharmoutcomes

No.	Quality Requirements	Response
1	In the last 3 months has the pharmacy stocked all the items listed in appendix 1 of the service specification?	Yes <input type="checkbox"/>
		No
		If 'No' please explain why, state how long the item has not been stocked in the pharmacy and state the date when the pharmacy is likely to hold the full stock.
2	In the last 3 months has the pharmacy performed a monthly stock and date check on all the items listed in appendix 1 (and appendix 3 for Tier 2 pharmacies) of the service specification?	Yes <input type="checkbox"/>
		No
		If 'No' please explain why.
3	In the 3 months has the pharmacy been able to fulfil all palliative care drug prescriptions?	Yes
		No
		If 'No' please explain why.
4.	In the last 3 months how many prescriptions has the pharmacy dispensed that relate to this Palliative Care Service Specification?	<input style="width: 80px; height: 25px;" type="text"/>
5	Please confirm that your pharmacy has the Lancashire and South Cumbria ICB Community Pharmacy Provider List displayed in the pharmacy for staff and members of the public to view.	Yes
		No <input type="checkbox"/>
		If 'No' please explain why.
6	Please confirm that your pharmacy has a copy of the Lancashire and South Cumbria ICB Community Pharmacy Provider List (see Appendix 2 and 4 of the service specification) in their signposting directory.	Yes
		No <input type="checkbox"/>
		If 'No' please explain why.
7	Please confirm all pharmacists, locums and staff involved in the provision of the service have relevant knowledge, are appropriately trained in the operation of the service.	Yes
		No <input type="checkbox"/>
		If 'No' please explain why.
8	Please confirm your pharmacy has an in date Standard Operating Procedure (SOP) for this service.	Yes
		No <input type="checkbox"/>
		If 'No' please explain why.