

# How To Make a Pharmacy First Referral – Step By Step Guide

The screenshot shows a medical software interface with a top navigation bar containing tabs for Summary, Consultations, Medication, Problems, Investigations, Care History, Diary, Documents, and Referrals. Below the navigation bar is a toolbar with icons for Edit Consultation, Delete Consultation, Complete Draft, Add, Trend, My Consultations, View Deleted, Collapse All, Filters, Text search, Print, CR Config, Information Leaflets, Manage fit notes, and Local Services. A status bar at the top indicates 'Report Management - 62', 'SCR - 17', 'Registration - 312 (25)', and 'Tasks - 176 (10)'. Three yellow notification banners are visible: 'All protocols have finished loading', 'New priority Workflow Items received - Tasks, Registration', and '2 workflow modules have insufficient escalation administrators, click this link to assign administrators.' The main content area is titled 'Active WHO, Doctor (Mr)'. On the left, a 'Date Navigator' shows a tree view of dates from 2013 to 2023, with 2023 expanded to show months and specific dates. On the right, a list of events is displayed with columns for Date and Description. The events include 'Social' on 06-Mar-2023, 'Comment' on 03-Mar-2023, 'Comment' on 02-Mar-2023, 'Comment' on 27-Feb-2023, 'Comment' on 24-Feb-2023, 'Document Additional' on 21-Feb-2023 15:41, 'Problem Additional' on 21-Feb-2023 15:35, and 'Assessment' on 21-Feb-2023 12:17.

Date	Description
06-Mar-2023 07:53	Social
03-Mar-2023 07:54	Comment
02-Mar-2023 07:51	Comment
27-Feb-2023 07:53	Comment
24-Feb-2023 07:55	Comment
21-Feb-2023 15:41	Document Additional
21-Feb-2023 15:35	Problem Additional
21-Feb-2023 12:17	Assessment

CLICK LOCAL SERVICES (FAR RIGHT ICON)

The screenshot shows a medical software interface with a top navigation bar containing icons for 'Local Services', 'Manage fit notes', 'Information Leaflets', 'CR Config', 'Print', 'Text search', 'Filter', 'View Deleted', 'Collapse All', 'My Consultations', and 'Trends'. A blue arrow points from a red circle highlighting the 'Local Services' icon to the text above. The main content area displays a patient's history for 'WHO, Doctor (Mr)' with a date navigator and a list of events. The 'Local Services' icon is a person with a green checkmark, and the text 'Local Services' is displayed below it.

Date	Event
06-Mar-2023 07:52	Social
03-Mar-2023 07:54	Comment
02-Mar-2023 07:51	Comment
27-Feb-2023 07:53	Comment
24-Feb-2023 07:55	Comment
21-Feb-2023 15:41	Document Additional
21-Feb-2023 15:35	Problem Additional
21-Feb-2023 12:17	Problem

## Local Services dashboard

### Pharmacy BP clinic check

Create referral

Tasks (0)



### Pharmacy Ambulatory BP check

Create referral

Tasks (0)



### Pharmacy First - formerly NHS Community Pharmacist Minor Illness Service

Assess for referral

Create referral

Tasks (0)



**Assess for referral:**

- Additional triage questions to support the receptionist or care navigator to identify an appropriate referral
- Condition list visible to prompt further questions when the relevant condition is selected
- Red flags highlighted based on responses

**Create referral:**

- Used when the receptionist or care navigator is confident that the patient is suitable to be referred to community pharmacy
- Patient does not require further triage support
- Free type box only questions

**Pharmacy First - formerly NHS Community Pharmacist Minor Illness Service**

Assess for referral

Create referral

Tasks (0)

