

Community Pharmacy Tracker May 2024

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office

Subject	Requirement	Deadline	Action and links	Tick when completed
CPLSC Pharmacy Services Training Needs - Expression of Interest	Service Support	10th May 2024	<p>CPLSC are aiming to co-align specific training needs for our contractors and their teams across Lancashire & South Cumbria to help support progression and delivery of Community Pharmacy services following the commencement of the new Pharmacy First Service.</p> <p>Please click here to complete this short survey and let us know what training and support you would benefit from alongside any current barriers or challenges that have been faced during the implementation of Pharmacy First.</p>	
May Bank Holiday Opening Times	Contractual	Act now	<p>Details of the pharmacies directed to open across Lancashire & South Cumbria are now available on the CPLSC website.</p>	
CPE Briefing Event for Pharmacy Owners Critical Pressures and the Future	Contractor Briefing	Tuesday 7th May from 7pm-8.30pm.	<p>This event will provide an update across a range of issues impacting pharmacies as well as the wider outlook for community pharmacy and upcoming CPE work.</p> <p>Find out more and book your place here.</p>	
Pharmacy First	Service Income	From 1 st May 2024	<p>The activity threshold of clinical pathway consultations increases to a minimum of 10 per month from May 2024. This means you have to provide a minimum of 10 consultations that pass the gateway point to be eligible for the £1,000 monthly payment.</p> <p>Action: Ensure pharmacy team members are aware of the increase in activity threshold and discuss actions that can support the team to reach the increased target.</p>	
Annual Complaints Report	Contractual	As soon as reasonably practicable after the end of 2023/24	<p>Pharmacy owners must send a copy of their annual complaints report to the local NHS team as soon as reasonably practicable after the end of the year to which the report relates.</p> <p>Send your report to: england.lscpharmacy@nhs.net</p>	
DSP Toolkit	Contractual	30 th June 2024	<p>The deadline for community pharmacy contractors to complete the 2023/24 Data Security and Protection Toolkit is 30th June 2024.</p> <ul style="list-style-type: none"> • Read the CPE guidance here <p>Watch the CPE webinar here</p>	

Regular Tasks

The following tasks need to be completed on a daily / monthly basis:

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PharmOutcomes	Act now	Ongoing	Check PharmOutcomes/Refer to Pharmacy/ Your chosen IT provider a minimum of three time a day for referrals for the relevant services such as: <ul style="list-style-type: none">• The Pharmacy First Service• The Discharge Medicines Service• The Hypertension Case Finding• The Contraception Service• The Smoking Cessation service	
NHS Mail	Pharmacy IT	Access regularly	Ensure you access your personal NHS.net email regularly (at least once every 30days) to avoid your account being deleted. Further information is available here .	
Local Services	Pharmacy income	By the 5 th	Please claim all your locally commissioned services by the 5 th of the month.	
VirtualOutcomes	Workforce training	Ongoing	<u>A new module will be released every month. Access here.</u>	
Pharmacy Profile Update	Contractual	31 st June 2024	Ensure your Directory of Services and NHS website profiles are up to date by updating your NHS Profile Manager once each quarter. The deadline for this quarter is 31 st June 2024.	
LPC Mailing List	Pharmacy Mailing List	Ongoing	Encourage your locums to join the LPC mailing list to ensure they are up to date with the rapidly changing pharmacy environment.	

If you require support from Community Pharmacy Lancashire & South Cumbria

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